



NT INTERNATIONAL HOLDINGS

GROUP LIMITED

銀建國際控股集團有限公司

(Incorporated in Hong Kong with limited liability)

(於香港註冊成立之有限公司)

股

2022

Environmental, Social
and Governance Report
環境、社會及管治報告



ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

Contents

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

About This Report

Silver Grant International Holdings Group Limited (the “Company” or “Silver Grant”, together with its subsidiaries, collectively the “Group”) is pleased to publish its 2022 Environmental, Social and Governance Report (the “Report”), so as to disclose the Group’s performance and results on its environmental, social and governance (“ESG”) aspects from 1 January 2022 to 31 December 2022 (the “Reporting Period” or “2022”) to all stakeholders in response to their concerns.

Scope of This Report

According to the principle of materiality, the scope of disclosure in this Report is similar to the scope of the ESG report for last year, which mainly focuses on the Group’s investment business and property leasing business in Mainland China and Hong Kong. The overall disclosure in this Report is based on the Group’s level. As for environmental performance indicators, since the Group’s rental property in Beijing, East Gate Plaza, is managed by a third-party property company (the “Property Manager”), the Group was unable to obtain the environmental data related to this property, so the environmental information contained in this Report only includes those related to the Group’s Guangzhou office, Beijing office, Hong Kong office and Taizhou office. The Group will constantly review the scope of disclosure according to business development and will actively communicate with the Property Manager at the same time, hoping to further improve the performance of data collection.

Reporting Basis

This Report has fully complied with the requirements on “Mandatory Disclosures” and “Comply or Explain” in the Environmental, Social and Governance Reporting Guide (the “ESG Guide”) as set out in Appendix 27 to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (the “Stock Exchange”) and has applied the four reporting principles (i.e. materiality, quantitative, balance and consistency) in the report preparation.

關於本報告

銀建國際控股集團有限公司(「本公司」或「銀建」, 連同其附屬公司, 統稱「本集團」)欣然發布其二零二二年環境、社會及管治報告(「本報告」), 以向各持份者披露本集團由二零二二年一月一日至二零二二年十二月三十一日(「報告期」或「二零二二年」)在環境、社會及管治(「環境、社會及管治」)方面的表現與績效, 作為對持份者關心的回應。

報告範圍

根據重要性的原則, 本報告之披露範圍與上一年度的環境、社會及管治報告範圍大致相同, 主要聚焦於本集團於中國內地及香港的投資業務及物業租賃業務。本報告整體披露內容以集團層面為基準。而在環境績效指標方面, 由於本集團位於北京之租賃物業東環廣場由第三方物業公司(「物業管理公司」)管理, 本集團未能獲取與該物業相關的環境數據, 故此本報告中的環境數據只包含位於廣州、北京、香港和泰州的辦公室。本集團將持續根據業務發展審視披露範圍, 同時將積極與物業管理公司溝通, 期望能進一步改善數據收集表現。

報告準則

本報告已全面遵守香港聯合交易所有限公司(「聯交所」)發佈的《香港聯合交易所有限公司證券上市規則》附錄27所載的環境、社會及管治報告指引(「環境、社會及管治指引」)中有關「強制披露」及「不遵守就解釋」的規定, 並已將四項匯報原則, 即重要性、量化、平衡及一致性, 應用在報告編寫當中。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

Materiality	Through conducting surveys with stakeholders and materiality assessment, the Group is able to identify material ESG issues and set up a report framework according to the materiality of issues, so as to ensure that relevant material issues have been addressed in the report. Results of communication with relevant stakeholders and the materiality matrix have been disclosed in the paragraph “Communication with Stakeholders” and the paragraph “Materiality assessment”.	重要性	通過與持份者進行問卷調查及重要性評估，本集團得以確定環境、社會及管治的重要議題，並按議題的重要性建立報告框架，確保報告已涵蓋相關重要議題。相關持份者溝通結果與重要性矩陣已於「持份者參與」章節，以及當中的「重要性評估」中披露。
Quantitative	Information is presented with quantitative measures, whenever feasible, including information on the standards, methodologies and assumptions used, and comparative data is provided as and when appropriate. Such disclosure is made in the remarks following the presentation of the data linked to each key performance indicator (the “KPI”). All data used in this Report comes from the Company's internal documents and statistics reports.	量化	於可行情況下披露量化資料所用標準、方法、假設，並於適當情況下提供比較數據。此類披露在列報每個關鍵績效指標（「關鍵績效指標」）相關數據後的備注中進行。本報告中使用的所有數據均來自本公司之內部文件和統計報告。
Balance	The Group makes full disclosure in this Report, and avoids biased selections, omissions or presentation of content and information that may inappropriately influence the decisions or judgment of the readers of this Report.	平衡	本集團在本報告內進行全面的披露，避免不公平的選擇、遺漏或呈列內容及資料，以免對本報告的讀者的決定或判斷造成不適當的影響。
Consistency	To facilitate comparability over time, the Group uses consistent methodologies to report data and information. When changes occur, the Group discloses changes to the methods used or other relevant factors affecting a meaningful comparison. No such changes occurred during 2022.	一致性	為了便於在不同時期進行比較，本集團使用一致的方法來報告數據及資料。當發生變化時，本集團會披露所使用的方法或其他影響有意義比較的相關因素的變化。二零二二年内並無發生該等變化。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

The contents set out in this Report are sourced from the internal documentation, data and estimates of the Group and relevant subsidiaries of the Company, and have been reviewed and approved by the board of directors (the “Board”) of the Company. In order to help readers to understand more easily the contents disclosed in this Report, a complete content index is appended to the last section of this Report for reference. This Report is prepared and published in both Chinese and English and has been uploaded onto the respective websites of the Stock Exchange (www.hkexnews.hk) and the Company (<http://www.silvergrant.com.cn>). If there is any conflict or discrepancy in the Chinese and English versions, the Chinese version shall prevail. The Group welcomes any comments from stakeholders regarding the contents of this Report, which will benefit the Group in establishing a more robust ESG strategy in the future. If you have any questions or suggestions on the contents of this Report, please email the Company at the following address: info@silvergrant.com.cn.

Sustainable Development Governance Concept

Society is increasingly aware of sustainable development, and the expectations on corporates are no longer limited to profitability, instead, more are on commitments to social responsibilities, protection of the environment, and responses to stakeholders. As such, the Group strives to integrate sustainable development concepts into its development strategies and operational measures, so as to balance the ESG needs and interests of all parties. The Group also emphasizes on governance capability in sustainable development, communicates regularly with various internal and external stakeholders via different channels, and uses stakeholders' opinions as a basis for improving its operation mode, so as to bring more values to stakeholders in the long run.

本報告所刊載之內容均來自於本集團及本公司相關附屬公司之內部文檔、數據及估算，並已由本公司董事會（「董事會」）審閱及批准。為協助讀者能更易理解本報告所披露的內容，本報告最後一章附有完整索引供參考。本報告以中、英文編寫，並已分別上載至聯交所網站(www.hkexnews.hk)及本公司網站(<http://www.silvergrant.com.cn>)。倘中英文版本有任何抵觸或不符之處，概以中文版本為準。本集團歡迎持份者就本報告的內容提出意見，以助本集團未來建立更穩健的環境、社會及管治策略。如閣下對本報告的內容有疑問或建議，請按以下電郵地址給本公司發送電子郵件：info@silvergrant.com.cn。

可持續發展管治理念

社會越發重視可持續發展，對企業的期望不再局限於盈利能力，更多的是對社會責任的承擔，對環境的保護，對持份者的回應。因此，本集團致力於將可持續發展理念融入在發展策略及營運措施當中，以平衡各方在環境、社會及管治的需求及利益。本集團亦重視在可持續發展方面的管治能力，透過不同渠道與各內、外持份者定期溝通，將他們的意見作為改善營運方式的基礎，長遠為持份者帶來更多價值。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

Governance Structure, Risk Management and Goal Setting

The Board is the highest governance body in the Group, and it is responsible for the monitoring, review and decision-making for various ESG matters as well as assuming full responsibility for the Group's ESG governance, policies, strategies, reporting and goal setting. Meanwhile, the Group has integrated the ESG-related elements into the risk management process, and fully applied the sustainable development concept into the Group's operations, thus ensuring that relevant risks are being effectively managed. During the Reporting Period, the Board has assessed and resolved the ESG-related risks and material issues and ensured that the corresponding policies and measures have been effective.

The Board has delegated authority to the senior management and department heads of the Group to manage the daily implementation of ESG strategies. Senior management give advice to the Board regarding policy formulation and monitor the Group's ESG performance and progress of achievement of the target through discussion at semi-annual meetings with designated staff including department heads, while department heads execute the ESG policies and the related initiatives at the operational level.

The Board has been aware of the urgency for the Group to set goals of sustainable development and has conducted internal discussions and preliminary preparations in respect of such issue. Further disclosure will be made in the next report.

管治架構、風險管理及目標設定

董事會是本集團的最高管治機構，負責就各環境、社會及管治事宜進行監督、審視及決議，對本集團的環境、社會及管治治理、方針、策略、匯報及目標制定負有全面責任。同時，本集團已將環境、社會及管治相關的元素融入在風險管理的過程中，全面將可持續發展理念落實到本集團的營運當中，確保相關風險得到有效管理。報告期內，董事會已就環境、社會及管治相關風險及重要議題進行評估及決議，並確保相應的政策及措施行之有效。

董事會授權本集團的高級管理層及部門主管管理環境、社會及管治策略的日常實施。高級管理層就政策制定向董事會提供建議，並透過與包括部門主管在內的指定人員在半年一次的會議上進行討論來監督本集團的環境、社會及管治表現及目標達成的進度。而部門主管則於營運層面執行環境、社會及管治政策及相關舉措。

董事會已知悉本集團在設立可持續發展目標的迫切性，並已就此議題展開內部討論及前期準備，將於下一份報告內作進一步披露。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

Compliance Management

In 2022, the Group fully complied with the laws and regulations in Mainland China and Hong Kong in relation to the Group's business operations. In order to ensure the compliance of business operations while protecting the rights of all stakeholders (including but not limited to employees, suppliers, customers and investors etc.) at the same time, the Group duly updated the corresponding policies according to the relevant laws and regulations. For details, please refer to the relevant laws and regulations as set out in various sections.

Communication with Stakeholders

The Group believes that stakeholders' opinions are the best references for the improvement of its existing development and operating performance, thus the Group has been collecting stakeholders' opinions through various channels, with the hope that by extensively collecting the views and suggestions of stakeholders, it will help the Group to review the effectiveness of its policies and measures in a more comprehensive manner, thereby lays a strong foundation for the Group's ability in achieving long-term sustainable development.

合規管理

於二零二二年，本集團已全面遵守中國內地及香港與本集團業務營運相關的法律及法規。為了確保業務營運的合規性，同時保護各持份者，包括但不限於員工、供應商、客戶及投資者等人士的權利，本集團已根據相關法律及法規適時更新相應的政策。詳細內容可參考各章節所列之相關法律及法規。

持份者溝通

本集團相信持份者的意見是改善現有發展與營運表現的最佳參照，故一直透過多種渠道收集持份者意見，期望能夠透過廣納持份者的意見與建議，有助本集團更全面地檢視政策及措施的有效性，為本集團長遠的持續發展能力奠定堅實的基礎。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

During the Reporting Period, the Group's relevant stakeholders and their communication channels with the Group were as follows:

報告期內，本集團的相關持份者及其與本集團的溝通途徑如下：

Stakeholders 持份者	Communication channels 溝通途徑
External Stakeholders 外部持份者	
Government and regulatory bodies 政府及監管機構	- Annual and interim reports and other public information - Annual and interim results announcement - 年度及中期報告以及其他公開資料 - 年度及中期業績公告
Shareholders and investors 股東及投資者	- Annual general meeting and other general meetings - Annual and interim results announcement - Annual and interim reports and other public information - Websites of the Company and the Stock Exchange - 股東周年大會及其他股東大會 - 年度及中期業績公告 - 年度及中期報告以及其他公開資料 - 本公司及聯交所網站
Customers or leasees 客戶或租戶	- Customer services hotline - Day-to-day communication with frontline staff - 客戶服務熱線 - 前線人員日常溝通
Suppliers 供應商	- Email and telephone - Meetings with suppliers - 電子郵件及電話聯繫 - 與供應商進行的會議
Community 社區	- Community engagement activities - 社區參與活動
Internal Stakeholders 內部持份者	
Employees 員工	- Staff training - Monthly work meetings - Departmental meetings and team meetings - Employee activities - 員工培訓 - 月度工作例會 - 部門會議及團隊會議 - 員工活動

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

In order to fully comply with the Stock Exchange's requirements on the principle of materiality, and also to ensure that the matters disclosed in this Report have a certain extent of impact on the business operations and development of the Group, the Group has engaged external consultants to design questionnaires and distribute them to internal and external stakeholders, inviting stakeholders to score on various ESG issues. The process is as follows:

1. Identification of issues

The consultants engaged by the Group have acted according to the latest requirements on the guidance of the Stock Exchange, as well as considered various factors such as trends of sustainable development, national policies, industry's distinctive features, and self-developed strategies, and have helped the Group in integrating 18 ESG issues relevant to the Group, covering five main subject areas: "Environmental Protection", "Employment and Labour Practices", "Operating Practices", "Community Investment" and "Other Issues".

2. Ranking of issues

By extensively collecting opinions from internal and external stakeholders, the Group has collected their ratings on materiality for the integrated ESG issues, and received a total of 60 valid questionnaires, among which 18 were from internal stakeholders and 42 were from external stakeholders.

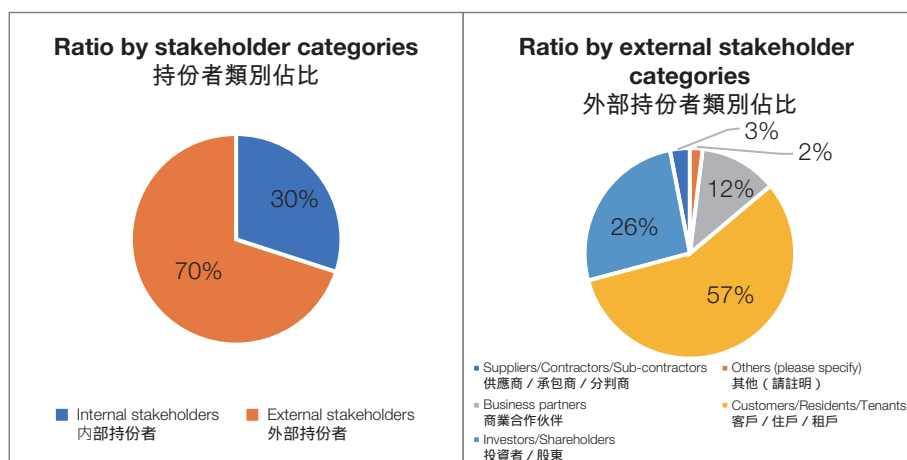
為了全面符合聯交所對於重要性原則的要求，同時確保本報告所披露的事項均對本集團業務營運及發展具有一定影響，本集團聘請外部顧問制定問卷並向內部及外部持份者派發，邀請他們就不同的環境、社會及管治議題評分。過程如下：

1. 議題識別

本集團所聘請的顧問按聯交所最新的指引要求，同時考慮可持續發展趨勢、國家政策、行業特點及自身發展戰略等因素，協助本集團整合了與業務相關的18項環境、社會及管治議題，涵蓋「環境保護」、「僱傭及勞工常規」、「營運慣例」、「社區投資」及「其他議題」五大範疇。

2. 議題排序

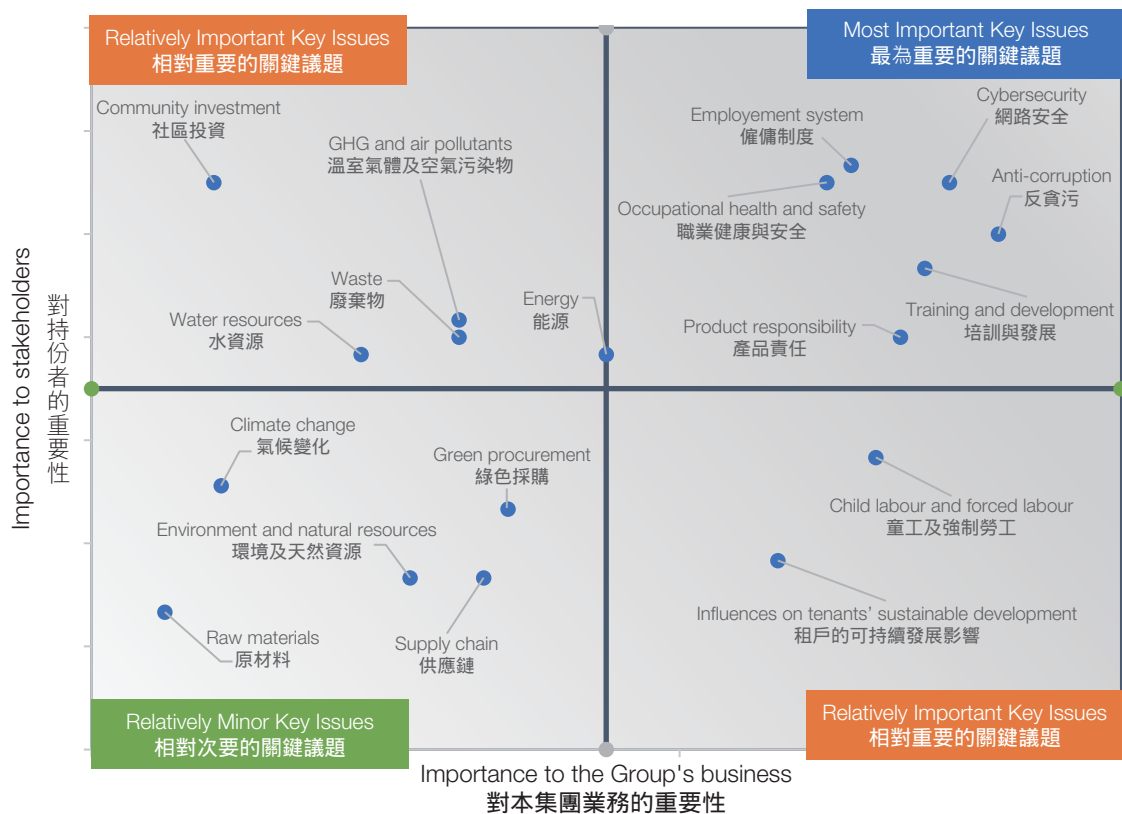
透過廣邀內部及外部持份者，本集團收集了他們對已整合的環境、社會及管治議題之重要性評分，共收到60份有效問卷，其中18份來自內部持份者，42份來自外部持份者。



ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

3. Materiality assessment

By integrating stakeholders' ratings, the Group has confirmed 6 most important key issues and 7 relatively important key issues in the materiality matrix. Detailed results are set out in the matrix below:



The materiality matrix for 2022 is the same as 2021, since the Group conducts a materiality assessment questionnaire survey once every two or three years, and the results used for 2022 were the key issues determined in 2021.

3. 重要性評估

透過整合持份者的評分，本集團透過重要性矩陣確認6項最為重要的關鍵議題，以及7項相對重要的關鍵議題，詳細結果如以下矩陣所列：

二零二二年得出的重要性矩陣結果，與二零二一年相同，乃由於本集團每兩年或三年進行一次重要性評估問卷調查，而二零二二年所用的結果乃是於二零二一年所釐定的重大議題。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

In general, the issues that the Group's internal stakeholders are most concerned about mainly concentrate on the scopes of "Employment and Labour Practices" and "Operating Practices", while the external stakeholders are more concerned about the Group's environmental performance. Relevant key issues are disclosed in detail in this Report in response to the concerns of the Group's stakeholders.

整體而言，本集團內部持份者最為關注的議題主要集中在「僱傭及勞工常規」及「營運慣例」範疇中，而外部持份者更為關心本集團在環境方面的表現。相關關鍵議題在本報告作詳細披露，以回應本集團持份者的關心。

The top five issues that are of most concern to stakeholders 各持份者最為關心的首五項議題		
	External stakeholders 外部持份者	Internal stakeholders 內部持份者
1	Cybersecurity 網路安全	Employment system 僱傭制度
2	Anti-corruption 反貪污	Training and development 培訓與發展
3	GHG and air pollutants 溫室氣體及空氣污染物	Anti-corruption 反貪污
4	Occupational health and safety 職業健康與安全	Occupational health and safety 職業健康與安全
5	Product responsibility 產品責任	Cybersecurity 網路安全

Sustainability Performance

During the Reporting Period, the Group as usual has strived to integrate sustainable elements into its business operations. At present, the Group sets up a disclosure framework for this Report based on results of the materiality analysis.

可持續發展表現

報告期內，本集團一如以往，致力將可持續發展元素融入至業務營運當中，本集團現時已按重要性分析之結果建立此報告之披露框架。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

Valuing Talents

The Group's development and operations depend on the commitment and dedication of all employees, thus retaining outstanding talents has always been an important objective of the Group. As such, the Group has laid down comprehensive policies and strategies in areas such as employee welfare and benefits, health and safety, training and promotion, and labour practices, so as to increase employees' sense of belonging as well as to strengthen the Group's competitiveness.

The following were the Group's employment conditions during the Reporting Period:

珍視人才

本集團之發展及營運均有賴全體員工的投入與付出，故保留優秀人才一直是本集團的重要目標。因此，本集團在員工之待遇與福利、健康與安全、培訓及晉升及勞工慣例等方面，制定了完善的政策與措施，以提高員工歸屬感，同時增加本集團的競爭力。

以下為報告期間，本集團聘用僱員的情況：

2022 二零二二年				
		Number of Employees	Number of Leavers	Turnover Rate
		僱員人數	流失人數	流失率
By Gender	按性別			
Male	男	35	12	25.53%
Female	女	31	17	35.42%
By Age Group	按年齡組別			
30 below	30歲以下	19	6	24.00%
30-50	30歲至50歲	35	22	38.60%
50 above	50歲以上	12	1	7.69%
By Geographical Location	按地區			
Hong Kong	香港	9	6	40.00%
Mainland China	中國內地	57	23	28.75%
TOTAL 整體		66	29	30.53%

All of the employees of the Group were full-time staff.

本集團聘請的所有員工皆為全職員工。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

Employment and Labour Practices

僱傭及勞工常規

The Group has developed a series of human resources policies and constantly reviews them to ensure that employees' rights and interests are protected in accordance with the relevant laws and regulations as follows:

本集團已制定一系列人力資源政策，並不斷對其進行審閱，以確保僱員的權益按照相關法律及法規得到保護：

Business region 業務地區	Policies 政策	Purpose 目的	Laws and regulations complied 已遵守之法律及法規	Underlying performance 相關表現
Business units in Hong Kong 香港業務單位	“Employee Manual” 《員工手冊》 “Personnel Management System” 《人事管理制度》	To provide guidelines and procedures for the personnel management 提供人事管理的 指引及程序	• Employment Ordinance (Chapter 57 of the Laws of Hong Kong) • Sex Discrimination Ordinance (Chapter 480 of the Laws of Hong Kong) • Disability Discrimination Ordinance (Chapter 487 of the Laws of Hong Kong) • Family Status Discrimination Ordinance (Chapter 527 of the Laws of Hong Kong) • Racial Discrimination Ordinance (Chapter 602 of the Laws of Hong Kong) • 《僱傭條例》(香港法例第57章) • 《性別歧視條例》(香港法例第480章) • 《殘疾歧視條例》(香港法例第487章) • 《家庭崗位歧視條例》(香港法例第527章) • 《種族歧視條例》(香港法例第602章)	Relevant policies and measures are implemented and supervised by the human resources division of each unit. The implementation of relevant policies and measures was effective, and there were no illegal or non-compliance matters during the Reporting Period. 相關政策及措施由各單位之人力資源部負責執行及監督。相關政策及措施的執行效果良好，報告期內並沒有出現違法或違規情況。
Business units in Mainland China 中國內地業務單位	Chapter VII of “Interim Management Measures of Silver Grant International” 《銀建國際暫行管理辦法》第七章 “Employee Grading and Salary Management Measures of Silver Grant International” 《銀建國際員工等級與薪酬管理辦法》 “Assessment of Financial Planner of Wealth Management Center and Salary Management Measures of Silver Grant International” 《銀建國際財富管理中心理財師考核與薪酬管理辦法》 Labour Contract 勞動合同約定	To specify the principles and procedures for personnel management and competitive remuneration, promotion mechanism 規定了人事管理及具競爭力薪酬的原則及流程、晉升機制	• Labour Contract Law of the People's Republic of China • Labour Law of the People's Republic of China • Provisional Regulations on the Collection of Social Insurance Premiums • Housing Provident Fund Management Regulations • Social Insurance Law of the People's Republic of China • Labour Dispute Mediation and Arbitration Law of the People's Republic of China • 《中華人民共和國勞動合同法》 • 《中華人民共和國勞動法》 • 《社會保險費徵繳暫行條例》 • 《住房公積金管理條例》 • 《中華人民共和國社會保險法》 • 《中華人民共和國勞動爭議調解仲裁法》	

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

In 2022, the Group complied with the relevant laws and regulations in Mainland China and Hong Kong relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare.

- ***Recruitment, Compensation, Promotion and Dismissal***

Upholding the principle of fairness and objectivity, the Group considers conditions such as education, experience, abilities and qualifications of respective employees as the basis for recruitment, promotion and dismissal, so as to ensure that employees can demonstrate their strengths in suitable job positions. In terms of wage determination and adjustment, the Group will determine based on the performance of such employee, the results performance in the location where the business operates and local price index, so as to encourage employees and ensure that they can maintain a decent living, and also ensure the Group's competitiveness in talent recruitment.

In terms of employee turnover, whether an employee is being dismissed by the Group or he/she voluntarily resigns, the Group will ensure that the whole process has fully complied with the labour laws and regulations in Hong Kong and Mainland China, including but not limited to providing employees with appropriate period of notice or payment in lieu of such notice. In order to reduce turnover rate, after an employee tenders his/her resignation, the Group will arrange department heads or staff from the human resources department of the president's office of the Group to make an appointment with such employee, so as to understand the reasons for his/her resignation and to persuade the employee to stay.

於二零二二年，本集團已遵守中國內地及香港有關補償及解僱、招聘及晉升、工作時間、休息時間、平等機會、多元化、反歧視、以及其他福利及待遇的相關法律及法規。

- ***招聘、薪酬、晉升及解僱***

本集團本著公平客觀的原則，按相關僱員的學歷、經驗、能力及資質等條件作為招聘、晉升及解僱的根據，確保僱員能夠在合適的崗位上一展所長。而在工資擬定及調整方面，本集團會根據該僱員的表現、業務營運所在地之業績表現及當地之物價指數而定，以鼓勵僱員並保障他們能夠維持體面生活，同時確保本集團在人才招聘方面的競爭力。

對於僱員流失，不論是由本集團解僱或僱員自願離職，本集團會確保整個過程均已全面符合香港及中國內地的勞動法律及法規，包括但不限於向僱員提供適當的通知期或代通知金。為減低流失率，在僱員提出離職後，本集團會安排部門領導或本集團總裁辦人事部員工與該僱員約見面談，了解該僱員的離職原因，並進行挽留。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

- ***Equal Opportunities, Diversity and Anti-discrimination***

In order to maintain an equal and inclusive corporate culture, the Group strictly prohibits any discrimination against any candidates or employees in respect of race, color, nationality, religion, gender, age and others. Through open and fair trainings, recruitment and promotion systems as well as fair performance appraisals and salary management, the Group is able to maintain a working environment with fair competitions, which not only provides a suitable environment for employees to demonstrate their strengths, but also increases the Group's competitiveness in the long run.

The Group has zero tolerance for any form of discrimination or sexual harassment. A whistle-blowing mechanism is developed for employees to report related incidents to their department heads or the human resources department and all complaints are handled confidentially.

- ***Working Hours, Holidays and Other Welfare***

The Group places much importance on employee's protection, besides providing statutory benefits according to the law and strictly complying with the relevant laws and regulations in Mainland China and Hong Kong, the Group pays full wages to all employees on time and provides Hong Kong employees with mandatory provident funds, medical insurance, as well as covers Mainland China employees with social insurance including pension insurance, medical insurance, unemployment insurance, work injury insurance, maternity insurance and housing provident fund. As for working hours, if employees need to work overtime, the Group compensates its employees fairly according to local employment laws and their employment contracts. In addition to statutory holidays, the Group's employees are also entitled to various paid leaves including annual leave, marriage leave, maternity leave, paternity leave, bereavement, work injury leave, sick leave and compassionate leave etc.

- ***平等機會、多元化及反歧視***

為維持平等和包容的企業文化，本集團嚴禁對任何應徵者或僱員作出任何有關種族、膚色、國籍、宗教信仰、性別、年齡等歧視行為。通過公開公平的培訓、招聘及晉升機制，以及公平的績效評估及薪酬管理，本集團得以維持公平競爭的工作環境，不但能提供合適的環境讓僱員一展所長，長遠更可提高本集團的競爭力。

本集團嚴格禁止任何歧視或性騷擾。本集團制定了舉報機制，供僱員向部門主管或人力資源部門舉報相關事件，所有投訴均會保密處理。

- ***工作時數、假期及其他待遇***

本集團重視對僱員的保障，除了依法提供法定福利、嚴格執行中國內地及香港的相關法律及法規外，準時向所有僱員發放全額工資，並向香港僱員提供強制性公積金、醫療保險，以及向中國內地僱員提供社會保險，包括養老保險、醫療保險、失業保險、工傷保險、生育保險及住房公積金。在工作時數方面，若僱員需要超時工作，本集團根據當地的勞動法及其僱員合約給予僱員公平的補償。除法定假期外，本集團僱員亦享有多項有薪假期，包括年假、婚假、產假、陪產假、喪假、工傷假、病假及撫恤假等。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

On top of compliance, the Group also provides competitive benefits packages and allowances to employees according to the circumstances, such as lunch benefits, holiday fees, birthday fees, heatstroke prevention or heating subsidies, etc. Under the impact of Coronavirus Disease 2019 (the “COVID-19”) pandemic, the Group significantly reduced group gatherings during the Reporting Period. In order to strengthen team cohesion, the Group provided benefits such as holiday fees, festival gifts, marriage gifts and condolence money according to the budget for annual administration expenses, and the Group will also organize birthday parties for employees each quarter and present birthday gift to them.

In order to ensure good communication between the Group and its employees, the Group establishes an effective flat organizational structure and provides various channels such as internal calls, emails, bulletin boards and real-time communication software, thus allowing employees to report any matters to the department heads or leaders in the president’s office of the Group and even the president in charge any time. This ensures that employees’ opinions can be conveyed to the management, so that the management is able to make specific adjustments in respect of relevant areas, thus providing a strong foundation for the effective implementation of various policies and measures.

在合規之上，本集團亦根據情況為僱員提供具競爭力的福利待遇及津貼，如午餐福利、過節費、生日費、防暑降溫或取暖補貼等。受2019新型冠狀病毒肺炎(「新冠肺炎」)疫情影響，本集團在報告期內群體性的聚集活動大幅度減少。為增強團隊凝聚力，本集團按全年行政費用預算，提供了過節費及節日禮品、員工紅白事慰問金等福利，亦會在每季度舉辦員工生日會並向該等員工贈送生日禮物。

為確保本集團與其僱員間能保持良好的溝通，本集團建立有效之扁平化組織架構，提供多種渠道，例如內部電話、電子郵件、公告欄及實時通訊軟件等，讓員工可隨時向所在部門領導或本集團總裁辦領導甚至分管總裁反映相關問題。此舉可確保僱員之意見得以傳達至管理層，讓管理層能夠就相關範疇作出具針對性的調整，為各項政策及措施的有效推行提供良好基礎。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

• Labour Standards

• 勞工準則

Business region 業務地區	Policies 政策	Purpose 目的	Laws and regulations complied 已遵守之法律及法規	Underlying performance 相關表現
Business units in Hong Kong 香港業務單位	Requires employees to provide proof of personal information at the induction stage 要求僱員在入職時提 供個人資料證明	To standardize induction process, use administrative means to completely avoid cases of child labour or forced labour 規範入職流程， 以行政手段全面 避免童工或強迫 勞工個案發生	• Employment Ordinance (Chapter 57 of the Laws of Hong Kong) • 《僱傭條例》(香港法例第57 章)	Relevant policies and measures are implemented and supervised by the human resources division of each unit. The implementation of relevant policies and measures was effective, and there were no illegal or non-compliance matters during the Reporting Period. 相關政策及措施由 各單位之人力資源 部負責執行及監 督。相關政策及措 施的執行效果良 好，報告期內並沒 有出現違法或違規 情況。
Business units in Mainland China 中國內地業務單位	“Employee Grading and Salary Management Measures of Silver Grant International (Trial version)” 《銀建國際員工等級 與薪酬管理辦法(試 行版)》		• Labour Law of the People's Republic of China • Regulations of the People's Republic of China on the Prohibition of Child Labour • Law of the People's Republic of China on the Protection of Minors • 《中華人民共和國勞動法》 • 《中華人民共和國禁止使用童 工規定》 • 《中華人民共和國未成年人保 護法》	

The Group's businesses are operated mainly in Hong Kong and Mainland China. During the Reporting Period, the Group was not involved in labour-intensive activities. During the induction of an employee, the Group requires such employee to provide proof of personal identification, including but not limited to information such as identity card and account book. The Group conducts a thorough check of various supporting documents relating to the applicant's age before employing an employee and adopts applicable procedure to verify the age to ensure that the applicant has reached the minimum statutory age for work. Employees who suspect any situation of child labour or forced labour may report to the human resources division of the Group. Such division will fully investigate the situation and dismiss forced labour while ensuring the personal safety of the relevant persons. If it is confirmed that illegal acts are involved, the Group will report the situation to the relevant judicial authority for processing. The Group conducts random reviews on the practice of preventing child and forced labour to ensure the same complying with the relevant laws and regulations. During the Reporting Period, the Group strictly prohibited child and forced labour, and complied with the relevant laws and regulations relating to preventing child and forced labour. The Group was not aware of any illegal or non-compliance matters relating to its employment and labour practices that would have a significant impact on it during the Reporting Period, or any case of child labour or forced labour during the Reporting Period.

本集團的業務主要於香港及中國內地經營。於報告期內，本集團並無涉及勞動密集型的活動。在僱員入職時，本集團要求該名員工提供個人身份證明，包括但不限於身份證及戶口本等資料。本集團在聘用員工之前，會徹底檢查與申請人年齡有關的各種證明文件，並採取適用程序核實年齡，以確保申請人已達到法定最低工作年齡。員工如懷疑出現任何童工或強迫勞工的情況，可向本集團人力資源部門報告；該部門會全面了解情況，在保障相關人士的人身安全的同時，解僱強迫勞工。若當中確認涉及違法行為，本集團會上報司法機構進行處理。本集團對防止僱用童工和強迫勞工的執行情況進行隨機審查，以確保遵守適用法律法規。於報告期內，本集團嚴禁僱用童工及強迫勞工，並遵守有關防止僱用童工及強迫勞工的相關法律法規。於報告期內，本集團並無知悉任何對其產生重大影響的有關其僱傭及勞工慣例的、瓜夢悉白卡畢蓋俞絃 錨 腰 牢綸解情

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

• Health and Safety

• 健康與安全

Business region 業務地區	Policies 政策	Purpose 目的	Laws and regulations complied 已遵守之法律及法規	Underlying performance 相關表現
Business units in Hong Kong 香港業務單位	Adheres to the guidelines issued by the Occupational Safety and Health Council 遵循職業安全與健康委員會發佈的指引	To provide a safe working environment for employees to ensure their health 向僱員提供安全的工作環境，確保他們的健康	- Employees' Compensation Ordinance (Chapter 282 of the Laws of Hong Kong) - Occupational Safety and Health Ordinance (Chapter 509 of the Laws of Hong Kong) 《僱員補償條例》香港法例第282章) 《職業安全及健康條例》香港法例第509章)	Relevant policies and measures are implemented and supervised by the administration division of the Hong Kong and Guangzhou units and the general management division of the Beijing and Taizhou units. The
Business units in Mainland China 中國內地業務單位	The administration division of the president's office cooperates with property management companies to be responsible for the safety in daily working environment 總裁辦行政部協同物業管理公司負責日常工作環境安全保障		"Labour Safety and Health", Chapter VI of the Labour Law of the People's Republic of China 《中華人民共和國勞動法》第六章「勞動安全衛生」	implementation of relevant policies and measures was effective, and there were no illegal or non-compliance matters during the Reporting Period. 相關政策及措施由香港和廣州單位之行政部，以及北京和泰州單位之綜合管理部負責執行及監督。相關政策及措施的執行效果良好，報告期內並沒有出現違法或違規情況。

During the Reporting Period, the Group complied with the relevant laws and regulations relating to providing a safe working environment and protecting employees from occupational hazards.

Although the operations of the Group do not involve any high-risk work procedures, the Group still places importance on workplace health and safety and puts efforts on providing a safe working environment for employees and other stakeholders.

Adhering to the guidelines issued by the Occupational Safety and Health Council, the Group protects the health and safety of its employees in its Hong Kong offices by ensuring a well-lit and ventilated office at all times. As for the business units in Mainland China, the

於報告期內，本集團已遵守有關提供安全工作環境及保護僱員免受職業危害的相關法律法規。

雖然本集團之運營並無涉及任何高危工作程序，但本集團依然重視工作場所的健康與安全，致力為員工及其他持份者提供安全的工作環境。

本集團遵循職業安全與健康委員會發佈的指引，通過確保辦公室於任何時候都有良好的照明及通風，以保護其香港辦事處僱員的健康及安全。而在中國內地的業務單位，本集團之總裁辦行政部協

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

Group's administration division of the president's office cooperates with property management companies to be responsible for the safety in daily working environment, so as to ensure timely maintenance in office areas as well as safety in the use of electricity and water, and to timely identify and eliminate potential hazards. The Group conduct regular inspection on office fire extinguishing equipment, prepared emergency plan and evacuation routes, and holding fire drill to ensure the employees are familiar with the emergency responses. Apart from arranging annual medical examinations for employees, the Group also strives to promote the concept of "Hard working and happy life" to employees with various fun activities to create a healthy and harmonious working atmosphere. The president's office of the Group monitors the implementation of the above-mentioned occupational health and safety measures through frequent and instant communication with employees. There were no non-compliance or employees' complaints recorded during the Reporting Period.

The Group is not aware of any cases of work-related deaths in the past three years including the Reporting Period. No lost days due to work injury were recorded during the Reporting Period.

• COVID-19 Pandemic

During the Reporting Period, as the COVID-19 pandemic in Hong Kong was serious, the Group has actively responded to the requirements of the Hong Kong government by formulating and implementing "Guidelines on Dealing With Emergencies Regarding the COVID-19 Epidemic"* (銀建國際集團員工復工防護指引) and "COVID-19 Epidemic Prevention and Control Measures"* (關於新型冠狀病毒性肺炎防控的通知), so as to prevent and reduce the risks of virus transmission at workplace. As part of the guidelines mentioned above, the Group has implemented remote working and shift arrangements to further reduce gatherings, thus reducing the chances of employees of being infected. In general, the principles mainly used by the Group's Hong Kong office for fighting and prevention of pandemic are as follows: prepare contingency measures in advance, increase awareness of hygiene and protection, and advocate the sharing of anti-pandemic resources.

* English name is translated for identification purpose only

同物業管理公司負責日常工作環境的安全，確保及時進行辦公區域的維修、用電及用水安全，及時識別和消除安全隱患。本集團定期檢查辦公室消防設備，制定應急計劃及逃生路線，及定期火災演習以確保僱員熟悉應急措施。除了為僱員安排年度體檢外，本集團更致力通過舉辦各種趣味活動向僱員提倡「勤奮工作，快樂生活」理念，營造健康和諧的工作氛圍。本集團總裁辦透過頻繁地及即時地與僱員溝通來監督上述職業健康安全措施的執行情況。於報告期內，概無出現違規或員工投訴情況。

於過去三年期間(包括報告期)，本集團概無知悉任何因工受傷死亡的個案。在報告期內，本集團概無錄得因工傷損失工作日數。

• 新冠肺炎疫情

在報告期內，香港的新冠肺炎疫情嚴重，故本集團一直積極響應香港政府的要求，制定並實施了「銀建國際集團員工復工防護指引」及「關於新型冠狀病毒性肺炎防控的通知」，以預防及減少工作場所中病毒傳播的風險。作為上述指引的一部分，為了進一步減少人員聚集，本集團實施了遠程工作及輪班工作的安排，因此全面降低了員工受感染的機會。整體而言，本集團香港辦公室主要以提早準備應變措施、提高衛生防護意識及提倡抗疫資源分享為抗疫防疫的原則。

* 英文名稱僅供識別

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

In 2022, the specific measures of the Group to protect the health of its employees included but not limited to the following:

1. A thermometer was set up at the entrance of each office of the Group to check every employee's temperature;
2. Employees with suspected symptoms of COVID-19 should seek medical treatment as soon as possible and should avoid continuing to work;
3. Employees should report the relevant diagnosis and treatment results to the administrative department of the Group if necessary;
4. Employees should avoid staying in crowded places and should wear disposable medical surgical masks in the correct way when taking public transport or in crowded public places;
5. Employees should maintain good personal hygiene habits and prevention awareness at all times, such as washing hands frequently, keeping surroundings ventilated, and maintaining safe

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

Development and Training

The Group highly values talent cultivation and believes that improvement in employee capabilities is the largest momentum for the Group's long-term development. The Group will provide employees with appropriate trainings according to the requirements of different job positions and the development needs of the Group. At the same time, the Group also encourages employees to seek for higher education so as to meet the demands for new skills and knowledge on job positions brought by market changes.

The Group already introduced the "Management Measures on Training" in 2020, which encourages all departments to arrange job trainings and to organize general external and internal trainings for employees so as to motivate employees to participate voluntarily. Relevant training fees have been included in the budget for annual administration expenses, thus employees do not need to pay additional fees in this regard.

• *Investment Business*

Since practitioners of investment business require extensive financial, legal and accounting knowledge and communication skills, the Group has provided a wide range of internal and external training to the staff engaged in its investment business. During the Reporting Period, the Group provided internal training such as leadership experience sharing and on-the-job training.

In addition, the Group encouraged employees to take part in external trainings such as industry seminars, which allowed employees to learn more about industry theories. The Group also equipped its employees who only have financial industry experience with extra training on the non-performing assets management business, enabling them to adapt to this field as soon as possible and contribute to the Group.

發展及培訓

本集團重視人才培育，相信員工能力的提升是集團長遠發展的最大動能。本集團會根據不同崗位需求及集團的發展需求，為僱員提供合適的培訓。同時，本集團亦鼓勵僱員尋求更高的學歷，以滿足市場變化為崗位帶來的新技能及知識要求。

本集團已在二零二零年出台《培訓管理辦法》，鼓勵各部門開展崗位培訓，同時為員工組織通用類的外聘培訓及內部培訓，鼓勵員工自願報名參加。相關培訓經費已列入年度行政費用預算當中，員工不需為此繳交額外費用。

• *投資業務*

由於投資業務的從業人員需要廣泛的金融、法律及會計知識以及溝通技巧，本集團為從事投資業務的員工提供廣泛的內部及外部培訓。於報告期內，本集團提供了領導經驗分享及在職培訓等內部培訓。

此外，本集團亦鼓勵僱員參加外部培訓，如行業研討會，讓員工瞭解更多的行業理論知識。本集團亦為僅有金融行業經驗的僱員提供了關於不良資產管理業務的額外培訓，使彼等能夠盡快適應該領域，為本集團作出貢獻。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

- ***Property Leasing Business***

As for its property leasing business, the Group establishes different types, levels and approaches of annual training according to its annual, quarterly and monthly business plans. Types of training include management training organized by the Group, special training organized by professional technical committees of the Group, on-the-job training organized by individual departments of the Group, and employee care skills training. Besides, certified employees are required to receive regular external training. Besides, every quarter

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

Supply Chain Management

供應鏈管理

Business region 業務單位	Policies 政策	Purpose 目的	Underlying performance 相關表現
Investment business 投資業務	The Group strives to maintain long-term and stable relationship with various intermediaries. In selecting intermediaries, the Group takes into consideration of their prices, customer services, capabilities and experiences, as well as sustainability performance. 本集團與各種中介機構保持長期穩定的合作關係，在選擇中介機構時，本集團會考慮其價格、客戶服務、能力和經驗，以及可持續發展表現。	To recruit and manage the commissioned intermediaries by adhering to the principles of openness, fairness, just, selection by merits and cost-saving 遵循公開、公平、公正、擇優、兼顧節約成本的原則來聘用及管理所委聘的中介機構	Relevant policies and measures are implemented and supervised by the legal division of each unit. The implementation of relevant policies and measures was effective. 相關政策及措施由各單位之法務部負責執行及監督。相關政策及措施的執行效果良好。
	“Management Measures for the Selection and Recruitment of Intermediary Service Agency” 《中介服務機構選聘管理辦法》	To establish the standards for the Group's selection process of intermediaries, so as to manage the environmental and social risks on the supply chain 為本集團篩選中介機構的過程提供準則，以管理供應鏈上的環境及社會風險	

Based on business characteristics, the Group does not have business dealings with product suppliers, and its major cooperating parties are intermediaries that provide services, such as limiting to law firms, accounting firms, evaluation companies, auction companies, rating companies, consulting companies, guarantee companies, etc. As for property leasing business, the Group does not need to cooperate with product suppliers, thus this section mainly focuses on the supply chain management policies and performances of investment business.

During the Reporting Period, a total of 73 intermediaries provided services to the Group's investment business, all from Mainland China, and its major intermediaries had not involved in production or other activities that had significant impact on the environment, therefore, the Group believes that it did not impose material environment risk during the Reporting Period.

基於業務特性，本集團與產品供應商概無業務往來，主要合作對象為提供服務的中介機構，例如限於律師事務所、會計師事務所、評估公司、拍賣公司、評級公司、諮詢公司、擔保公司等。而在物業租賃業務方面，本集團並無與產品供應商合作的需要，故本章節主要針對投資業務之供應鏈管理政策及表現。

於報告期內，共有73家中介機構為本集團的投資業務提供服務，全部來自中國內地，其主要中介機構沒有涉及對環境有重大影響的生產或其他活動，故本集團認為其於報告期內並無造成重大環境風險。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

• *Engagement Practices, Implementation and Monitoring Methods*

In order to manage the environmental and social risks of its supply chain, the Group sets up and strictly executes the "Intermediary Agencies Candidate Pool Management Systems", so as to ensure such intermediaries meet the Group's requirements in terms of professional qualifications, credibility, quality, compliance, environmental protection, social responsibility and others. Their qualifications are reviewed by the Group's intermediary management unit in accordance with the relevant criteria stated in its internal policy, including but not limited to the following:

1. Established in accordance with the law, possess relevant industry qualifications, and operated normally in recent years;
2. Possess good credit and records, such as not being sanctioned by relevant regulators or industry associations in recent years;
3. Have developed a sound standard of internal management system and quality control system, and the Group when working with the Group in the past, and from the Group's candidate pool.

• 聘用慣例、執行及監察方法

為管理其供應鏈的環境及社會風險，本集團制定了並嚴格執行《中介服務機構備選庫管理制度》，確保該中介機構符合本集團在專業資格、信譽、品質、合規、環境保護、社會責任及其他方面的要求。本集團中介管理單位會根據其內部政策規定的相關準則審核其資格，包括但不限於下列各項：

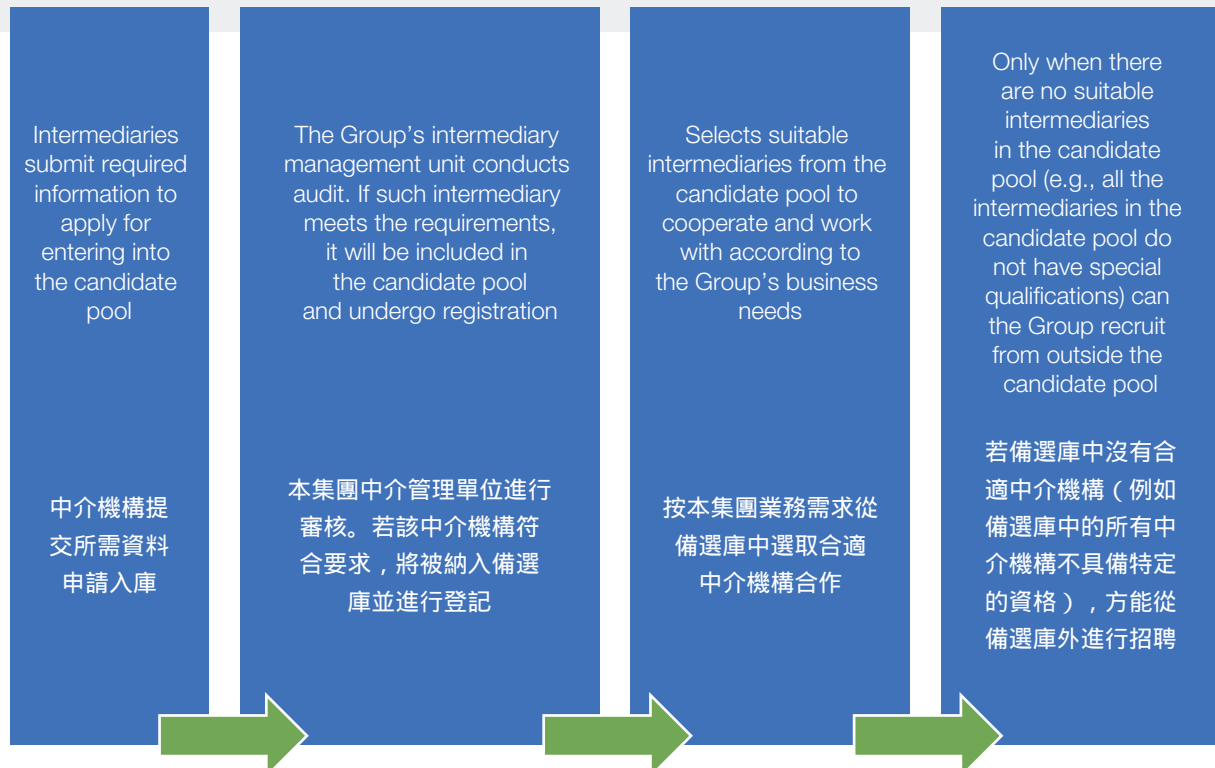
1. 依法設立，具有相關行業執業資格，及近年維持正常運作；
2. 信譽良好，近年來未受到有關監管部門或行業協會的處罰；
3. 具有健全規範的內部管理制度和品質控制體系；
4. 過去與本集團合作時，沒有損害本集團利益和聲譽的記錄；及
5. 過去沒有發生被本集團移除出備選庫或被拒絕聘用的情形。

本集團之風控法務中心的中介管理單位透過審覽各中介服務機構候選人的資格，並於必要時將不合資格者從備選庫中剔除來定期檢討中介服務機構備選庫，以確保遵守相關內部政策。上述工作由本集團風控法務中心主管審核。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

The Group's selection process of intermediaries is as follows:

本集團選用中介機構流程如下：



In order to ensure that the services of intermediaries can meet the Group's requirements, the intermediary management unit under the risk control and legal department of the Group carries out regular assessment by way of interview and research to monitor the intermediaries' overall capabilities, reputation in the industry, quality of services and compliance with law and regulations and the Group will, after the completion of a project, evaluate the service quality of the intermediary service agency and its related workers based on the evaluation standards formulated by the intermediary management unit. If such intermediary commits any of the following violations, the Group will remove such intermediary from the candidate pool:

1. Changes in qualification conditions, etc., resulting in the intermediary not meeting the criteria for candidate pool inclusion;

為確保中介機構之服務達到本集團的要求，本集團風控法務中心的中介管理單位透過訪談、調研等方式進行定期評估，以監控中介機構的整體能力、業內聲譽、服務質量及遵守法律法規的情況，而本集團會在項目完成後按中介管理單位制定之評價標準，向中介服務機構及相關工作人員的服務品質進行評價。若該中介機構發生以下任何一項違規情況，本集團將會把該中介機構的資格從備選庫中刪除：

1. 資格條件等的變化，導致中介機構不符合備選庫收錄標準；

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

- | | |
|---|-------------------------|
| 2. Being punished by the relevant regulatory department or trade association; | 2. 受到有關監管部門或貿易協會處罰； |
| 3. Disclosing the Group's commercial secrets or harming the interests of the Group; | 3. 洩露本集團商業機密或損害本集團利益； |
| 4. Obtaining the service items by improper means such as bribery or collusion; | 4. 通過賄賂或串通等不正當手段取得服務專案； |
| 5. Producing false and untrue reports; and | 5. 出具虛假和不實報告；及 |
| 6. Other cases that do not qualify for the candidate pool. | 6. 其他不符合備選庫的情況。 |

The Group realizes that the reputation of intermediaries will also influence its image, thus having expectation on their policies and measures to emphasize protection of the environment, to comply with laws and regulations, as well as their employment policies. Intermediaries' service with minimal adverse environmental impacts would be one of the significant considerations for the Group to select new intermediaries. To continuously monitor the risks in the receipt of the services of intermediaries, the Group evaluates the existing intermediaries in terms of costs, by comparing the costs with similar intermediaries, preliminary services quality, existence of any abnormalities or negative news through mainly over the internet and other sustainability performance through regular internal evaluations and meetings with intermediaries.

本集團意識到中介機構的聲譽亦會影響其形象，因此對其在重視環境保護、遵守法律法規以及僱傭方面的政策和措施抱有期望。對環境造成最少不利影響的中介機構服務，為本集團挑選新中介機構的重要考慮因素之一。為了持續監察接受中介機構服務的風險，本集團透過定期的內部評估及與中介機構會面，從成本（通過與類似中介機構的服務成本進行比較）、初步服務質素、是否存在任何異常或負面新聞（透過互聯網獲取）及其他可持續發展表現等方面評估現有中介機構。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

Product Responsibility

The Group strives to deliver safe and quality services in a responsible manner. The Group is committed to improving performance in all aspects of the supply chain and value chain, including service safety, complaint handling, responsible marketing, personal privacy protection and management of intermediaries' environmental and social performance.

According to the materiality assessment results, cybersecurity is the most important issue to stakeholders, therefore the Group will give in-depth disclosure in this regard. However, owing to the business nature of the Group and materiality analysis and results, the Group believes that the health and safety, advertising, labelling and intellectual property matters relating to products did not have a significant impact during the Reporting Period. Therefore, relevant policies, product recycling percentages, practices related to intellectual property rights protection, quality inspection processes and recall procedures are not disclosed in this Report.

產品責任

本集團致力於以負責任的方式提供安全及優質服務，並在供應鏈及價值鏈各方面提升表現，包括服務安全、投訴處理、負責任的營銷、個人隱私保護和中介機構的環境及社會績效管理等。

根據重要性評估結果顯示，網絡安全為持份者最為重視之議題，故本集團將針對此部分進行深入披露。然而，根據本集團的業務性質及重要性分析及結果，本集團認為有關產品的健康與安全、廣告、標籤及知識產權事項於報告期內沒有重大影響，故不在本報告中深入披露相關政策、產品回收百分比、保障知識產權有關慣例、質量檢定過程及回收程序。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

• Cybersecurity and Privacy Matters

• 網絡安全及私隱事宜

Business region 業務地區	Policies 政策	Purpose 目的	Laws and regulations complied 已遵守之法律及法規	Underlying performance 相關表現
Business units in Hong Kong 香港業務單位	Formulates measures on issues such as protection of personal privacy and confidential information according to laws and regulations 按法律及法規制定個人隱私及機密資料保護等方面的措施	To reduce the risk of leakage of personal privacy and confidential information 減低個人隱私及機密資料泄露的風險	- Personal Data (Privacy) Ordinance (Chapter 486 of the Laws of Hong Kong) 《個人資料(私隱)條例》(香港法例第486章)	Relevant policies and measures are implemented and supervised by the administration division and information technology division of each unit. The implementation of relevant policies and measures was effective, and there were no illegal or non-compliance matters during the Reporting Period. 相關政策及措施由各單位之行政部及信息科技部負責執行及監督。相關政策及措施的執行效果良好，報告期內並沒有出現違法或違規情況。
Business units in Mainland China 中國內地業務單位	“Archive Management Measures” 《檔案管理辦法》 Internal confidentiality regulations, business secrets, and intellectual property rights management requirements 內部保密條例、商業秘密及知識產權管理要求		- Law of the People's Republic of China on the Protection of Consumer Rights and Interests - Personal Information Protection Law 《中華人民共和國消費者權益保護法》 《個人信息保護法》	

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

The Group complied with the relevant laws and regulations to protect customer information and privacy and the relevant laws and regulations that have significant impact on the Group relating to health and safety, advertising and labelling during the Reporting Period.

The Group's business involves the process of handling an enormous amount of customer private and confidential information. Any information leakage or the occurrence of network risks will bring substantial losses to the Group. Therefore, efficient cybersecurity and stringent information processing procedures are most important to the stable operation of the Group.

Since 2021, the Group established its own internet data center which has been professionally managed and maintained by network engineers, thus enhancing the efficiency and security of the Group's information storage. In terms of cybersecurity, the Group has three levels of security protection:

1. The data center has built an antivirus system, with the network engineers conducting regular maintenance, upgrade and update of virus code base;
2. The data center has adopted a virtual application control g-1.A4ActualT ()TJ0.053 Tc11aIT ()TJ0.053 Tc1

於報告期內，本集團已遵守有關保護客戶資料及隱私的相關法律法規及在健康與安全、廣告及標籤方面對本集團造成重大影響的相關法律法規。

本集團之業務包含大量處理客戶隱私及機密資料的過程，若當中發生任何資料泄露或網絡風險，將會為本集團帶來重大損失。因此，高效的網絡安全及嚴格的資料處理流程對本集團的穩定營運最為重要。

自二零二一年起，本集團自行建設了互聯網數據中心，並由網路工程師對其進行專業化管理和維護，從而提高本集團資料儲存的效率和安全性。在網路安全方面，本集團擁有三層安全防護：

1. 數據中心搭載了防病毒系統，由網路工程師定期對其進行維護、升級版本和更新病毒代碼庫；
2. 數據中心採用了虛擬應用控制網關具備病毒防護功能，可以防護網路中特有的複雜的攻擊，全方位地保護使用者的關鍵資料，避免機密檔案洩露和經濟損失；及
3. 本集團對關鍵系統（如ERP系統、OA系統）的伺服器與普通上網用戶實行網段隔離管理，普通用戶無法直接訪問伺服器，需要信息科技人員授權、分配專用登陸伺服器IP才能遠端登陸伺服器，防止由於使用者電腦中毒而對關鍵系統伺服器進行攻擊。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

此外，本集團確保所有員工的辦公電腦都安裝使用了防毒軟件，由網路工程師定期進行安全性漏洞檢查。

在資料保密方面，本集團要求僱員於簽訂僱傭合約時，須遵守保密協議，保護本集團的信息，同時審慎處理客戶資料及內部資料，否則將受到處分。倘本集團發現任何不遵守相關保密協議或洩露本集團機密信息的行為，本集團將視情況採取相應的紀律處分，包括但不限於終止僱傭關係、通過法律途徑追索賠償及其他法律責任。此外，僱員不得使用公司電郵作個人用途。

在資料處理流程方面，本集團制定了明確的處理規範，確保機密信息得到安全

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

5. Employees are required to make acknowledgement on their confidentiality responsibilities on documents prepared by the human resources departments during the recruitment process; and
6. Employees are required to receive training related to data handling organized by the person in charge of the department; when an employee leaves the Group, the person in charge shall prevent the employee from taking away confidential information.

To strengthen the management of the Group's information, the Group has formulated the "Archive Management Measures", which clearly states the procedures for archive management, document collection and arrangement, retrieval, use and handover. The Group imposed strict access control over sensitive personal information. No employees should have access to copy or reproduce any content of the personal and customers information without prior authorisation. If any employee needs to access information that exceeds their rights granted, they are required to fill out an application form and obtain approval by the relevant supervisors. Furthermore, the Group has installed and updated system firewalls and anti-virus software to prevent hackers from retrieving any information from the Group's information technology system.

556 T d v.8 (s)82 () 556 T d e n t

5. 要求僱員於招聘過程中，於人力資源部門準備的文件內對自己的保密責任進行確認；及
6. 要求僱員接受由部門負責人組織的數據處理相關培訓；於僱員離開本集團時，部門負責人應防止僱員帶走機密信息。

為加強對本集團信息的管理，本集團已制定《檔案管理辦法》，明確規定檔案管理、文件收集與整理、檢索、使用及移交的程序。本集團嚴格控制敏感個人資料的存取。在未經事先授權情況下，僱員不得取得、複製或複印任何個人或客戶資料。如有僱員需要查閱超出其獲授予權利的資料，須填寫申請表並獲得相關主管人員的批准。此外，本集團亦已安裝並定期更新系統防火牆及防毒軟件，以防止黑客從本集團的信息科技系統中獲取任何資料。

本集團總裁辦負責統籌本集團的數據保護及隱私政策的實施及監督。本集團總裁辦每半年舉行一次會議，與會者來自各業務單位之行政部及信息技術部，以檢討相關政策的實施情況。如果有任何不合規事項遭舉報或識別，將及時召開會議來處理該問題，並討論不合規事項發生後的改進措施。

報告期內，本集團並無知悉任何顧客個人隱私或機密資料泄露相關的個案。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

• Safety of Property

• 物業安全

Business region 業務地區	Policies 政策	Purpose 目的	Laws and regulations complied 已遵守之法律及法規	Underlying performance 相關表現
Business units in Mainland China 中國內地業務單位	Develops emergency plans for potential hazards 制定安全隱患應急預 案	To reduce property safety risks, and to ensure the safety of customers 減低物業安全風 險，保障客戶安 全	• Law of the People's Republic of China on the Protection of Consumer Rights and Interests • Fire Control Law of the People's Republic of China • 《中華人民共和國消費者權益保護法》 • 《中華人民共和國消防法》	Relevant policies and measures are implemented and supervised by the property management company of the East Gate Plaza. The implementation of relevant policies and measures was effective, and there were no illegal or non-compliance matters during the Reporting Period. 相關政策及措施由東環廣場之物業管理公司負責執行及監督。相關政策及措施的執行效果良好，報告期內並沒有出現違法或違規情況。

In order to ensure the safety of customers in the East Gate Plaza, the Property Manager engaged by the Group has developed an emergency plan for different types of identified potential hazards, covering a total of thirty safety issues under six categories, including security incidents, safety, firefighting, diseases, flood control, falling objects, etc. Moreover, the Property Manager will also carry out emergency plan drills in the East Gate Plaza on a monthly basis to ensure that customers clearly understand the escape routes when serious incidents occur. Meanwhile, the Property Manager will make sure that the property has been equipped with sufficient emergency supplies such as medicine chests, wheelchairs, firefighting suits and various fire extinguishers. In case of accidents, the Property Manager will also ensure that emergency rescue teams will be organized swiftly to protect the safety of customers.

為確保客戶於東環廣場內的安全，本集團聘用之物業管理公司針對不同類型的安全隱患制定了相關的應急預案，共涵蓋了六大類共三十個安全事項，包括治安事件、安全、消防、疾病、防汛、高空墜物等內容。此外，物業管理公司亦會每月按計劃在東環廣場內進行應急預案演練，確保客戶清晰了解發生重大事件時之逃生路線。同時，物業管理公司會確保物業內已配備足夠之藥箱、輪椅、消防服及各類滅火器等各類應急用品，若遇上意外時，亦會確保迅速組織應急救援隊，保障客戶安全。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

• Customer Service

• 客戶服務

Business region 業務地區	Policies 政策	Purpose 目的	Laws and regulations complied 已遵守之法律及法規	Underlying performance 相關表現
All business units 所有業務單位	Standardizes the complaint handling procedures 標準化投訴處理程序	To improve customer satisfaction and experience 提升其客戶滿意度及體驗	- Law of the People's Republic of China on the Protection of Consumer Rights and Interests 《中華人民共和國消費者權益保護法》	Relevant policies and measures are implemented and supervised by the administration division of the Hong Kong and Guangzhou units and the general management division of the Beijing and Taizhou units. The implementation of relevant policies and measures was effective, and there were no illegal or non-compliance matters during the Reporting Period. 相關政策及措施由香港和廣州單位之行政部，以及北京和泰州單位之綜合管理部負責執行及監督。相關政策及措施的執行效果良好，報告期內並沒有出現違法或違規情況。

The Group strives to enhance the interaction quality with customers, and at the same time expands the contact channels with customers. For instance, customers can provide feedback to the Group via customer service hotline, then the Group will promptly handle complaints according to the standardized complaint handling procedure, so as to improve the overall service quality and also increase their satisfaction on service experience.

Due to the Group's business nature, no products sold or shipped was recalled due to safety and health nor quality reasons during the Reporting Period.

During the Reporting Period, the Group has not received any complaints that had material effect on customers.

本集團致力提升與客戶互動的質素，同時擴寬與客戶的接觸渠道，例如客戶可透過客戶服務熱線向本集團反饋，本集團根據標準化的投訴處理程序及時處理投訴，以改善整體服務質量，同時提高他們的服務體驗滿意度。

於報告期間，由於本集團的業務性質，概無經銷售或運輸的產品因安全和健康或質量問題而被召回。

報告期內，本集團未有接獲任何對客戶造成重大影響之投訴。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

Anti-corruption

反貪污

Business region 業務地區	Policies 政策	Purpose 目的	Laws and regulations complied 已遵守之法律及法規	Underlying performance 相關表現
Business units in Hong Kong 香港業務單位	Formulates and actively improves the relevant systems and preventive measures 制定並積極完善相關制度及預防措施 The inclusion of the “any forms of bribery or corruption are unacceptable” provision in the “Employee Handbook” 於《僱員手冊》加入「不接受任何形式的賄賂或腐敗」的條文 Formulates anti-corruption policy document “Code of Conduct” 制定反貪污政策文件《行為準則》	- To maintain integrity in operations, to prevent corruption cases - To set forth the basic standards of conduct which directors and employees must comply, as well as to adhere to the policies on receiving benefits and declaring conflict of interest when handling matters	- Prevention of Bribery Ordinance (Chapter 201 of the Laws of Hong Kong) - Anti-Money Laundering and Counter-Terrorist Financing Ordinance (Chapter 615 of the Laws of Hong Kong) 《防止賄賂條例》(香港法例第201章) 《打擊洗錢及恐怖分子資金籌集條例》(香港法例第615章)	Relevant policies and measures are implemented and supervised by the human resources division, risk control and legal division of each unit. The implementation of relevant policies and measures was effective, and there were no illegal or non-compliance matters during the Reporting Period. 相關政策及措施由各單位之人力資源部、風控法務部負責執行及監督。相關政策及措施的執行效果良好，報告期內並沒有出現違法或違規情況。
Business units in Mainland China 中國內地業務單位	The labour contract, Annex II “Employee Legal Responsibility Letter”, signed by the employee, expressly stipulates that the employee shall not use the convenience of work to engage in matters that damage the interests of the Company 員工簽署的勞動合同附件二《員工法律責任書》明文規定員工不得以工作便利從事損害公司利益事宜	- 維持廉潔營運，防止貪污案件發生 - 列明董事及職員必須恪守的基本行為標準，以及在處理事務時應遵守有關收受利益和申報利益衝突的政策	- Anti-Money Laundering Law of the People's Republic of China - Criminal Law of the People's Republic of China 《中華人民共和國反洗錢法》 《中華人民共和國刑法》	

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

During the Reporting Period, the Group strictly abided by the relevant laws and regulations in Mainland China and Hong Kong relating to bribery, extortion, fraud and money laundering.

The Group promotes an operating culture with integrity and strives to eradicate any form of corruption. As such, the Group requires employees to also sign Annex 2 “Legal liabilities of employees” when signing labour contracts, with such annex setting out relevant requirements as follows:

於報告期內，本集團嚴格遵守中國內地及香港有關賄賂、引渡、欺詐及洗錢的相關法律及法規。

本集團推廣廉潔的營運文化，致力杜絕任何形式的貪污腐敗。因此，本集團要求員工在簽署的勞動合同時需同時簽署附件二《員工法律責任書》，當中列明相關規定：

1. 員工不得以工作便利從事可能會損害公司利益的事宜；
2. 員工不得借工作便利向工作聯繫單位索要和收受回扣等好處費；
3. 員工應當保持與工作聯繫單位的正常業務交往，不得接受任何禮金、有價證券和貴重物品，不得要求對方報銷任何應由其個人承擔的費用；
4. 員工不得參加可能對公正開展業務有影響的宴請和娛樂活動。如員工確因實際情況須參加宴請及進行娛樂活動，須事先按行政隸屬關係取得上一級批准；
5. 員工不得要求或者接受工作聯繫單位為其住房裝修、婚喪嫁娶、家屬和子女的工作安排以及出國等提供方便；及
6. 員工不得參與其他以工作便利損害本公司利益的事宜。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

According to the newly formulated “Code of Conduct”, the Group has set forth the minimum requirements that shall be observed by employees in all regions in aspects regarding the prevention of bribery, extortion, fraud and money laundering, acceptance of benefits, offering of benefits, hospitality, handling of documents, conflict of interest, information protection as well as relationships with suppliers, contractors and customers. If employees discover a conflict of interest at work, they shall declare it immediately to the Group’s ethics committee in order to avoid violations of the requirements.

The Group has established anti-bribery and whistle-blowing policies, together with the employee handbook and the “Code of Conduct” to inform employees on the procedures in reporting any suspected cases. The Company’s Audit Committee assumes overall accountability for monitoring and reviewing the implementation of the policies and making recommendation for action resulting from investigation into complaints, while delegating day-to-day responsibilities for oversight and implementation to the Group’s senior management. If employees discover any suspected corruption cases, they can report such issues to the senior management of their departments at any time. If the Group suspects that such violations involve corruption or other criminal offences, it will report them to relevant law enforcement agencies. If any director or employee has been confirmed of breaching the “Code of Conduct”, they will be subject to disciplinary actions, including but not limited to termination of employment. The Group’s management will conduct investigation in respect of such reports, and if the cases are true, the Group will take actions according to the severity of the incidents, including but not limited to dismissal of relevant employees and report such incidents to judiciary.

而根據新制定之《行為準則》，本集團在防止賄賂、勒索、欺詐及洗錢、接受利益、提供利益、款待、文件處理、利益衝突、資料保護及與供應商、承包商及客戶的關係方面，均列明所有地區的員工應遵守的底線。若有員工在工作過程中發現有利益衝突關係，應立刻向本集團道德委員會申報，以避免違反規定。

本集團已制定反賄賂及舉報政策，以及僱員手冊和《行為準則》，知會僱員舉報可疑案件的程序。本公司審核委員會承擔監督及檢討政策實施的整體問責性，以及對因調查投訴而產生的任何行動提出建議，同時將監督及實施的日常責任委託予本集團的高級管理人員。如若員工發現懷疑貪腐案件發生，其可隨時向所在部門的高級管理人員反映相關問題。如本集團懷疑該違規事項涉及貪污或其他刑事罪行，將會向有關執法機構舉報。如任何董事或職員確認違反《行為準則》，均會受到紀律處分，包括但不限於被終止職務。本集團管理層會就相關舉報展開調查，如個案屬實，本集團將按事件的嚴重程度進行處理，包括但不限於解僱相關員工及向司法機構舉報。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

Since 2021, anti-corruption training has been provided to newly appointed Directors to enhance their anti-corruption mindset. During the Reporting Period, the Group hosted one training delivered by representative from professionals to the Directors and employees of the Group in June 2022. In order to raise employees' awareness on ethics of business operations, the Group will provide more relevant training projects in 2023 to uphold the Group's core values of honesty, integrity and fairness.

During the Reporting Period, there was no concluded legal cases regarding corrupt practices brought against the Group or its employees.

Care for the Environment and Community

Greenhouse Gas (GHG) and Air Emissions

Due to the business nature of the Group, its major operations are mainly conducted in offices. The energy consumed during the Group's operations mainly came from lighting, air conditioning and other equipment. During the Reporting Period, there were no significant emissions or waste produced from the Group's businesses. That is, its businesses had limited negative impact to the environment. In order to respond to the concerns of its external stakeholders, the Group will continue to optimize its environmental per 4409exteroperatio6.556nage443.1tio6.5 (June)0.5 (202)0E2 (cog Period, th5 (oduced fr)18.3 (om the GrGa

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

The Group strictly adheres to the “Environmental Protection Law of the People's Republic of China”, “Law of the People's Republic of China on the Prevention and Control of Environmental Pollution by Solid Wastes” and other laws and regulations in relation to environmental protection. During the Reporting Period, the Group had no violations of relevant local environmental laws and regulations that have material impact on the Group in relation to GHG and air emissions, sewage discharge, and generation of hazardous and non-hazardous waste.

• *Air Emissions*

The Group has always operated in accordance with the local environmental legal requirements and regulations, as well as cooperated with the updates of relevant regulations, so as to reduce the burdens of its operations on the environment and natural ecosystem.

Since the source of the Group's air emissions is automobiles, the Group has launched a series of measures to control and reduce air emissions as much as possible. These measures include but are not limited to the following:

1. Records and monitors its vehicle mileage and fuel consumption regularly, checks the conditions and actual uses of its vehicles, conducts repairs when necessary, maintains energy efficiency and ensures the proper use of vehicles by employees;
2. Upgrades its data collection system and reviews its emission reduction strategies on a regular basis; and
3. In order to meet regional emission reduction goals and increase operational performance, the Group continues to collect and review emission data and adjust its emission reduction strategy.

本集團嚴格遵守《中華人民共和國環境保護法》、《中華人民共和國固體廢物污染環境防治法》及其他有關環境保護的法律法規。本集團於本報告期並無任何就溫室氣體及廢氣排放、污水排放以及有害及無害廢棄物產生之對本集團有重大影響的當地相關環境法律法規之違規事件。

• *廢氣排放*

本集團一貫按照當地環境法律要求及法規進行營運，並配合相關法規的更新，減低其營運對環境及自然生態系統帶來的負擔。

由於本集團的廢氣排放源為汽車，本集團推行一系列措施，盡力控制及減少廢氣排放。措施包括但不限於下列者：

1. 定期記錄及監測其車輛行駛里程及燃料消耗量，檢查車輛的狀態及實際使用情況，必要時進行維修，保持能源效益，確保員工正確使用車輛；
2. 升級其數據收集系統，並定期審查其減排策略；及
3. 為配合地區減排目標及提升營運表現，本集團持續收集及檢視排放數據，調整其減排策略。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

In terms of the Group's air emission performance, the industry in which the Group operates does not generate large amount of air emissions. The Group has set the target of maintaining the emissions of nitrogen oxides, sulphur oxides and particulate matter in 2022 at the same level as those in 2021 and the Group met such target. In order to maintain the target of air emissions, the president's office of the Group required the administration department of each business unit to keep all the vehicles in good condition and to prioritize the use of vehicles with lower fuel consumption.

針對本集團的廢氣排放表現，本集團所處行業並無產生重大廢氣排放。於二零二二年，本集團已定下氮氧化物、硫氧化物及顆粒物排放量與二零二一年持平的目標，而本集團已達成該目標。為達致廢氣排放之目標，本集團總裁辦要求各業務單位之行政部門保持所有車輛處於良好狀態，並優先使用油耗較低的車輛。

Air emission data of the Group is as follow:

本集團的廢氣排放數據如下：

Air emissions ¹ 廢氣排放 ¹	Tonnes 公噸			
	2022 二零二二年	2021 二零二一年	2020 二零二零年	2019 二零一九年
Nitrogen oxides (NO _x) 氮氧化物(NO _x)	0.0019	0.0048	0.0016	0.0121
Sulphur oxides (SO _x) ² 硫氧化物(SO _x) ²	0.0002	0.0003	0.0000	0.0000
Particulate matter (PM) 顆粒物(PM)	0.0003	0.0006	0.0001	0.0009

Remarks:

備註：

- Emission factor makes reference to the "How to prepare ESG reports – Appendix 2: Reporting Guide to Environmental KPIs" issued by the Stock Exchange and the "Technical Guidelines for the Preparation of Air Pollutants Emission Inventory for Road Vehicles (Trial) (道路機動車大氣污染物排放清單編制技術指南(試行))" issued by the Ministry of Ecology and Environment of the People's Republic of China. The 2022 and 2021 data included air emissions from operations in Beijing, Hong Kong, Guangzhou and Taizhou. In 2020 or before, the report only included air emissions from operations in Hong Kong and Guangzhou.
- The sulphur content used in 2022 and 2021 was 10ppm.

- 排放因子參考聯交所發佈的《如何準備環境、社會及管治報告 – 附錄二：環境關鍵績效指標匯報指引》及中華人民共和國生態環境部發佈的《道路機動車大氣污染物排放清單編制技術指南(試行)》。二零二二年度及二零二一年度數據包括北京、香港、廣州和泰州業務的廢氣排放。二零二零年或以前，報告只包括香港和廣州業務的廢氣排放。
- 二零二二年及二零二一年採用含硫量為10ppm。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

The NO_x, SO_x and PM emissions for 2022 decreased by approximately 60.4%, 33.3% and 50.0% respectively as compared to those in 2021, which was mainly attributable to the significant drop of vehicle mileage in the Group's Taizhou business unit due to the strict COVID-19 pandemic control measures implemented in the local area in 2022.

- **GHG Emissions**

The Group takes on the role as a responsible enterprise, and at the same time matches up with the global and national long-term goal of carbon neutrality. The Group actively adopts various measures to reduce its GHG emissions and to mitigate the negative impact of climate change on society.

This Report discloses the direct GHG emissions from the business operations owned or controlled by the Group (Scope 1) and the indirect energy GHG emissions from the internal consumption of purchased electricity, heat and steam by the Group (Scope 2); and the Group's main sources of GHG emissions during the Reporting Period included fuel consumption from its vehicles as well as electricity consumption from its buildings and equipment.

二零二二年的NO_x、SO_x及PM排放量分別較二零二一年減少約60.4%、33.3%及50.0%，主要歸因於二零二二年泰州當地實施嚴格的新冠肺炎疫情防控措施，導致本集團泰州業務單位行車里數大幅下降。

- **溫室氣體排放**

本集團肩負負責任企業的角色，同時配合全球及國家長遠碳中和的目標，積極採取不同措施以減少溫室氣體排放，緩解氣候變化對社會的負面影響。

本報告就本集團所擁有或控制的業務經營活動所產生的直接溫室氣體排放(範圍一)和本集團內部購買的電力、熱力和蒸汽消耗的間接能源溫室氣體排放(範圍二)進行披露；而本集團於報告期內的主要溫室氣體排放源包括其車輛的燃料消耗，和其建築及設備的電力消耗。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

In 2022, the GHG emissions of the Group's offices in Beijing and Hong Kong for 2022 increased by approximately 3.7% and 4.5% respectively, as compared to the levels in 2021. However, the emissions of the Group's offices in Guangzhou and Taizhou for 2022 decreased by approximately 39.4% and 53.1% respectively. Such decreases were mainly attributable to (i) the Guangzhou office with a significant decrease of Scope 2 emissions having been relocated to a smaller office in 2022; and (ii) the Taizhou office with a significant decrease of Scope 1 emissions having used only one car in 2022, as compared to five cars in 2021 due to the strict COVID-19 pandemic control measures implemented in the local area in 2022.

The Group has set the target of maintaining the GHG emissions in 2022 at the same levels as those in 2021. The Group's aggregate GHG emission intensity remained at 0.05 tonnes Co₂-e per square meter in 2022, which met the Group's target. In respect of the GHG emission intensity of the individual offices of the Group in 2022, the Group met its targets for its Hong Kong and Taizhou offices but did not meet the targets for its Guangzhou and Beijing offices due to the slight increase of electricity consumption of these two offices in 2022. The Group will strengthen its employee education on energy saving in order to meet the GHG emissions target.

於二零二二年，本集團的北京及香港辦公室溫室氣體排放量分別較二零二一年的排放量增加約3.7%及4.5%。然而，於二零二二年，本集團的廣州及泰州辦公室的排放量分別減少約39.4%及53.1%。該減幅主要由於(i)範圍二排放氣體大幅減少的廣州辦公室於二零二二年搬遷至較小的辦公室；及(ii)範圍一排放氣體大幅減少的泰州辦公室由於受到泰州當地實施嚴格的新冠肺炎疫情防控措施影響於二零二二年僅使用一輛汽車，而於二零二一年則使用五輛汽車。

本集團於二零二二年所定的溫室氣體排放量目標為與二零二一年持平。二零二二年本集團的溫室氣體排放總密度維持於每平方米0.05公噸二氧化碳當量，已達成本集團的目標。就二零二二年本集團個別辦公室的溫室氣體排放密度而言，本集團的香港及泰州辦公室已達標，但廣州及北京的兩間辦公室因其用電量於二零二二年略增，未能達標。本集團將加強僱員節能教育，以實現溫室氣體排放目標。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

GHG emissions data of the Group is as follows:

本集團的溫室氣體排放數據如下：

GHG emissions ¹ 溫室氣體排放 ¹	Tonnes CO ₂ -e 公噸二氧化碳當量		
	2022 二零二二年	2021 二零二一年	2020 二零二零年
Beijing² 北京 ²			
Scope 1 範圍一	25.06	26.11	—
Scope 2 範圍二	126.93	120.39	189.84
Sub-total 小計	151.99	146.50	189.84
Intensity (per square meter) 密度(每平方米)	0.10	0.09	0.25
Hong Kong 香港			
Scope 1 範圍一	0.54	0.63	0.94
Scope 2 範圍二	18.02	17.13	18.65
Sub-total 小計	18.56	17.76	19.59
Intensity (per square meter) 密度(每平方米)	0.05	0.05	0.05

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

GHG emissions ¹ 溫室氣體排放 ¹	Tonnes CO ₂ -e 公噸二氧化碳當量		
	2022 二零二二年	2021 二零二一年	2020 二零二零年
Guangzhou³ 廣州 ³			
Scope 1 範圍一	2.65	6.20	—
Scope 2 範圍二	30.67	48.75	16.9
Sub-total 小計	33.32	54.95	16.9
Intensity (per square meter) 密度(每平方米)	0.03	0.02	0.01
Taizhou⁴ 泰州 ⁴			
Scope 1 範圍一	7.08	25.17	N/A不適用
Scope 2 範圍二	12.70	17.00	N/A不適用
Sub-total 小計	19.78	42.17	N/A不適用
Intensity (per square meter) 密度(每平方米)	0.02	0.03	N/A不適用
Total 總計	223.65	261.38	226.33
Intensity (per square meter) 密度(每平方米)	0.05	0.05	0.10

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

備註：

1. 溫室氣體排放數據的計算乃參照《溫室氣體議定書：企業會計和報告標準》、聯交所發佈的《如何準備環境、社會及管治報告 – 附錄二：環境關鍵績效指標匯報指引》、香港電燈有限公司刊發的可持續發展報告、國家應對氣候變化戰略研究和國際合作中心於二零二

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

Waste

• Non-hazardous and Hazardous Waste

Among the non-hazardous waste generated by the daily operations of the Group, household waste and office paper accounted for the largest proportion. As household waste was collected and handled by the property management companies, the Group was unable to obtain relevant data for inclusion in the scope of this Report. The Group will continue to attempt to optimize the methods for collecting waste data. The Group has targeted to reduce the generation of its non-hazardous waste by 3%-5% by 2030 as compared to that in 2021. The non-hazardous waste generation by the Group for 2022 decreased by 0.023 tonnes while the intensity increased by 0.00346 tonnes per employee when compared to 2021. Such changes were mainly due to the drop in the number of employees being more dramatic than the decrease of total office paper consumption, following the organizational streamlining undertaken by the Group in 2022 while its business volume remained more or less the same. As the Group has been lagging behind in its progress of achieving the target with respect to the generation of non-hazardous waste intensity (per employee), it will further educate its employees on recycling, use environmental-friendly stationery and reduce waste from source, so as to meet the above-mentioned target.

The Group has set the target of not to generate significant amount of hazardous waste in 2022 and such target was achieved in 2022 as the Group's business barely generates hazardous waste. During the Reporting Period, the Group did not have a significant amount of hazardous waste generated during operation or hazardous waste required to be disposed of, thus the Group will maintain its current performance as basis and will regularly review its performance and adjust its long-term goals.

廢棄物

• 無害及有害廢棄物

本集團日常營運所產生的無害廢棄物中，生活垃圾及辦公用紙佔最大的比重，而前者均由物業管理公司收集及處理，故無法獲取相關數據納入披露範疇。本集團會繼續嘗試優化收集廢棄物數據的方法。本集團之目標是，至二零三零年，其無害廢棄物產生量較二零二一年之產生量減少3%-5%。於二零二二年，本集團的無害廢棄物產生量較二零二一年減少0.023公噸，惟密度則增加每員工0.00346公噸。該變動主要由於本集團於二零二二年精簡組織架構，導致僱員人數的下降幅度大於辦公室用紙總量的下降幅度，而其業務量大致維持不變。由於本集團在達成無害廢棄物產生密度(每員工)目標方面滯後，本集團將進一步向員工宣傳教育回收再利用，及使用環保文具，從源頭減廢，從而達成上述目標。

本集團已定下二零二二年不產生大量有害廢棄物的目標且由於本集團之業務幾乎不產生有害廢棄物，該目標已於二零二二年達成。報告期間，本集團於營運期間概無產生大量的有害廢棄物或需要處置的有害廢棄物，故本集團以維持目前的表現為基礎，並會定時檢討其表現及調整長期目標。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

The amount of non-hazardous waste generated by the Group is as follows:

本集團無害廢棄物產生量如下：

Non-hazardous Waste 無害廢棄物	Tonnes 公噸		
	2022 二零二二年	2021 二零二一年	2020 二零二零年
Office Paper ¹ 辦公用紙 ¹	0.476	0.499	0.327
Intensity (per employee) ² 密度(每員工) ²	0.01253	0.00907	0.00537

Remarks:

- The figures were obtained from printers and paper purchase records. As the relevant data has not been kept by the Beijing and Taizhou offices, the data from 2020 to 2022 only covered paper consumption in the Hong Kong and Guangzhou offices.
- The figures were calculated based on the use of office paper and number of employees of business units included.

備註：

- 該等數據由打印機及紙張購買記錄中獲取。由於北京及泰州辦公室未有保存相關數據，二零二零年至二零二二年數據只包含香港及廣州辦公室用紙量。
- 該等數據按所包含的業務單位辦公用紙及員工人數作計算。

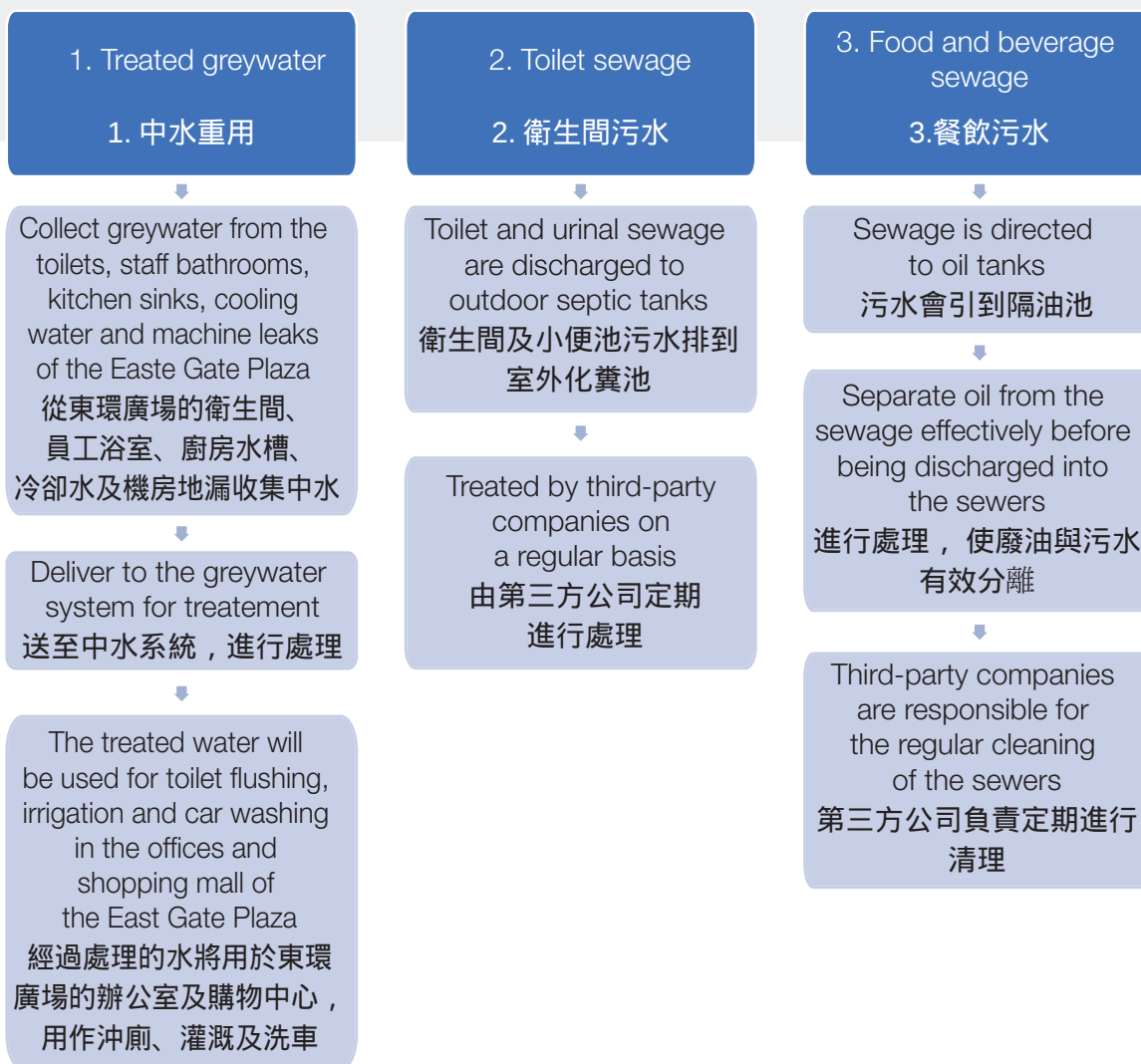
• Sewage Discharge

The Group has always paid attention to the sewage generated from its business operations and its treatment performance, so as to ensure that the sewage is properly disposed of in accordance with the relevant laws and regulations before discharge, so as to reduce the impact on the environment. According to local regulations, the Group cooperates with the property management company to implement corresponding sewage treatment procedures for the two main discharge sources (i.e. toilets and kitchens) in East Gate Plaza. The Group ensures that its sewage and used water are properly discharged into the municipal sewage network for subsequent treatment at the regional waste water treatment plants by having all its offices duly designed and constructed in terms of sewage collection and discharge.

• 污水排放

本集團一向關注業務營運所製造的污水及其處理表現，確保排出前先依照相關法律及法規妥善處理，減低對環境的負擔。本集團根據當地法規，配合物業管理公司，針對東環廣場的衛生間及廚房兩個主要排放源實施相應污水處理程序。本集團透過在污水收集及排放方面妥善設計和建造其所有辦公室，確保將污水及用水妥善排放至市政污水管網，以於所在地區之污水處理廠進行後續處理。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治



ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

Use of Resources

The Group believes that fully improving the efficiency of use of resources can effectively reduce the burden on the environment. The Group constantly improves its operational management, promote efficient use of resources and waste reduction by setting policies and measures as well as increasing effectiveness of facilities. This section further describes the usage and adopted measures of energy, water resources and other resources.

• *Energy Use*

• *Energy-efficient office*

The Group advocates green office, with aims to save energy in its business operations and implement energy-saving measures including using level 1 energy saving office equipment, replacing the light with energy-saving bulbs when malfunction. While setting forth corresponding energy-saving measures according to the operations of each office, the Group also provides education and publicity through staff meetings, so as to enhance employees' awareness on energy saving and the effectiveness of the implemented measures. The educational content includes: turn off lights after use and duly regulates the temperature of air conditioners etc.

In order to more effectively record energy-related data and monitor energy consumption status, the Group established a function of real-time monitoring of energy use in the intelligent office system to record and monitor its energy consumption, as well as to further control GHG emissions. With the intelligent office system, the Group is able to achieve intelligent control of electrical appliances such as lighting and air-conditioners (e.g., setting timer switch), as well as to make reasonable arrangement for the use of energy to reduce man-made waste.

資源使用

本集團相信全面提高使用資源效率能有效減少對環境造成負擔。本集團不斷改善營運管理，透過訂立政策措施及提升設施效能，促進善用資源，減少浪費。本章節就能源、水資源及其他資源的使用情況及採用措施進行進一步描述。

• *能源使用*

• *節能辦公*

本集團提倡綠色辦公，旨在於其業務中節約能源，推行節能措施，包括使用一級節能辦公設備，在燈具故障時更換節能燈泡等。本集團根據各辦公室的運作情況制定相應節能措施的同時，輔以員工會議中的教育宣傳，提高員工節能意識和措施的落實成效。教育宣傳內容包括：電燈用後關上電源及適時調節空調溫度等。

為更有效記錄能源相關數據及監測能源消耗情況，本集團於智能辦公系統內增設用電量實時監測功能，記錄及監測其能源消耗，進一步控制溫室氣體排放。因應智能辦公系統，本集團能實現智能化控制照明空調等用電設備（如設定定時開關），合理安排能源的使用，降低人為浪費。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

-

- 物業節能

按照租戶、訪客及員工的使用需要，本集團配合物業管理公司，使用節能調溫系統，進行定期節能措施及內部培訓，防止設施過度耗電及耗熱，並更準確收集用量數據，以作全面管控。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

The use of energy data of the Group is as follows:

本集團能源使用數據如下：

Use of Energy ¹ 能源使用 ¹	MWh 兆瓦時		
	2022 二零二二年	2021 二零二一年	2020 二零二零年
Beijing 北京			
Petrol ² 汽油 ²	102.92	95.15	—
Purchased Electricity ³ 外購電力 ³	217.38	206.18	214.68
Sub-total 小計	320.30	301.33	214.68
Intensity (per square meter) 密度(每平方米)	0.21	0.19	0.28
Hong Kong 香港			
Petrol 汽油	2.21	2.31	3.32
Purchased Electricity 外購電力	25.37	24.13	23.02
Sub-total 小計	27.58	26.44	26.34
Intensity (per square meter) 密度(每平方米)	0.07	0.07	0.07
Guangzhou 廣州			
Petrol ² 汽油 ²	10.88	22.58	—
Purchased Electricity 外購電力	52.52	83.48	32.07
Sub-total 小計	63.40	106.06	32.07
Intensity (per square meter) 密度(每平方米)	0.06	0.05	0.03

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

Use of Energy ¹ 能源使用 ¹	MWh 兆瓦時		
	2022 二零二二年	2021 二零二一年	2020 二零二零年
Taizhou⁴ 泰州⁴			
Petrol 汽油	29.07	91.70	N/A不適用
Purchased Electricity 外購電力	21.75	29.11	N/A不適用
Sub-total 小計	50.82	120.81	N/A不適用
Intensity (per square meter) 密度(每平方米)	0.03	0.08	N/A不適用
Total 合計	462.10	554.64	273.09
Intensity (per square meter) 密度(每平方米)	0.10	0.10	0.12

Remarks:

備註：

- The conversion of energy data is made with reference to the "How to prepare ESG reports – Appendix 2: Reporting Guide to Environmental KPIs" issued by the Stock Exchange.
 - These relevant data have been included in this Report since 2021.
 - The leased properties of the East Gate Plaza are managed by third-party companies and therefore the relevant data is not included in this Report. Since the Group's purchased heat was charged by floor area instead of the heat consumption amount, the Group was not able to obtain the actual heat consumption amount. Therefore, such data only includes the GHG emissions data in relation to purchased electricity and excludes purchased heat.
 - As the Taizhou business unit was only included in the scope of the Group's ESG reporting for the first time in 2021, the relevant data was not reported for 2020.
- 能量數據參照聯交所發佈的《如何準備環境、社會及管治報告 – 附錄二：環境關鍵績效指標匯報指引》轉換。
 - 此等相關數據由二零二一年起加入本報告之中。
 - 東環廣場的租賃物業由第三方公司管理，因此本報告不包括相關數據。由於本集團外購的熱能是按建築面積收費，而不是按熱能消耗量收費，故本集團無法獲得實際用熱量。因此，數據只包括外購電力相關的溫室氣體排放數據，而不包括外購熱能。
 - 由於泰州業務單位於二零二一年才首次被納入本集團的環境、社會及管治報告範圍內，因此二零二零年的報告中並無匯報相關數據。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

The Group has targeted to maintain its energy consumption in 2022 at the level in 2021, and reduce its energy consumption by 3%-5% by 2030 as compared to that in 2021. The Group has implemented the following measures to reduce its energy consumption: (i) posting energy conservation reminders in the offices; (ii) switching off computers and office lights during non-business hours; (iii) using power saving equipment and devices; and (iv) reducing the number of electronic equipment and devices used.

The Group's total energy consumption has decreased by approximately 16.7% from 554.64 MWh in 2021 to 462.10 MWh in 2022. The decrease in energy consumption was mainly due to the reduction of the floor area of the Guangzhou office as a result of its relocation to a smaller office and the reduction of vehicles in use in the Taizhou office in 2022, as well as the proactive and effective energy-saving measures of the Group and its employees' awareness of environmental protection. The Group achieved a reduction in energy consumption intensity in

本集團的目標是將二零二二年能源消耗量維持在二零二一年的水平及到二零三零年能源消耗量較二零二一年降低3%-5%。本集團實行下列措施減少能耗的措施：(i)於辦公室張貼節能提醒；(ii)在非辦公時間關掉電腦和辦公室燈光；(iii)使用省電設備和裝置；及(iv)減少使用的電子設備及裝置數量。

於二零二二年，本集團的總能耗由二零二一年的554.64兆瓦時減少約16.7%至二零二二年的462.10兆瓦時。能耗減少主要是由於二零二二年廣州辦公室搬遷至建築面積較小的辦公室及泰州辦公室的車輛使用減少，以及本集團採取積極有效的節能措施以及僱員對環保的意識。於二零二一年至二零二二年，本集團只有泰州辦公室的能源消耗密度下降。雖然二零二二年本集團整體及香港辦公室的能源消耗密度維持在二零二一年的水平，但本集團的北京及廣州辦公室於二零二二年的能源消耗密度超過了二零二一年的水平，主要是由於本集團於二零二二年進行的部分專項項目使本集團廣州及北京辦事處員工的工作時間增加，導致本集團該等辦公室的能源消耗增加。由於本集團若干辦公室在達成能源消耗密度目標方面滯後，本集團將繼續落實上述減少能耗的措施，並監察所達致的成果。此外，本集團提前制定計劃減少員工的額外工作時間，藉此節約能源。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

Regarding the Group's energy efficiency target, the Group plans to maintain its current performance of energy consumption intensity of 0.10 MWh per square meter for the Group as a whole by strict implementation and regular review of the above mentioned energy consumption reduction measures. The Group will regularly review its energy consumption performance and seek improvements so as to meet both its long-term and short-term targets, and make adjustments to its long-term target as appropriate.

- **Use of Water Resources**

- *Office water uses*

The Group's use of water resources is mainly from office operations, while the water usage from investment business is lower. The water resources used during office daily operations are mainly supplied by water companies, which meet the water supply standards in corresponding regions and there were no difficulty in obtaining suitable water sources. Employees are the main users of the Group's water resources, thus the Group raises employees' awareness on use of water and encourages changes in water habits through publicity and education, including but not limited to posting notices and saving-water slogans in the offices.

就本集團的能源使用效益目標而言，本集團計劃透過嚴格執行和定期檢討上述減少能耗之措施，以維持目前的表現（指本集團整體每平方米0.10兆瓦時的能耗密度）。本集團將會定期檢討能源消耗表現並尋求改善，以達致長期及短期目標，並適時調整長期目標。

- **水資源使用**

- *辦公用水*

本集團的水資源使用主要來自辦公室運作，而投資業務的用水量較少。辦公室日常運作時所用水資源是由自來水公司供應，符合相應地區的供水標準，並無求取適用水源上的問題。僱員為本集團的水資源為主要使用者，故本集團透過宣傳教育，包括但不限於在辦公室張貼公告及節約用水標語，提升其用水意識，鼓勵改變用水習慣。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

廣州和香港業務單位不需繳交用

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

Remarks:

1. Beijing office data for 2022 is the actual office water consumption while data for 2021 was the estimated water consumption of the Beijing office. The data collected in 2021 was water consumption for the whole year of an entire building (including business unit offices and tenants). Based on the ratio of occupied area and usage time of offices and tenants respectively, the Report calculated that the percentage of water consumption of offices and tenants was 67% and 33% respectively, whereas the estimated water consumption was 2,399 tonnes and 1,199 tonnes respectively, with a total of 3,598 tonnes.
2. As the Taizhou business unit was only included in the scope of the Group's ESG reporting for the first time in 2021, the relevant data was not reported for 2020.

The Group's overall water consumption in 2022 decreased by 81.7% as compared to that in 2021, mainly due to the COVID-19 pandemic, under which the Group's employees were encouraged to work from home, which led to the reduction of water consumption in the Group's offices. The Group will continue to improve its data collection system and review its water consumption to improve its water consumption efficiency.

In terms of the goals of the Group's water consumption efficiency, the Group has set the target of maintaining its water consumption in 2022 at the same level as that in 2021. Measures implemented by the Group to reduce its water consumption included (i) prompt reporting to the administration department of the relevant business unit of the Group in case of a leaking faucet; (ii) raising the employees' awareness of water saving by reminding them to turn the faucets off tightly; and (iii) conducting regular inspection and maintenance of the Group's water facilities. The president's office of the Group monitored the implementation of the above measures on a weekly basis so as to achieve the preset target.

備註：

1. 二零二二年的北京辦公室數據為實際辦公室用水量，而二零二一年數據為北京辦公室估算用水量。於二零二一年所收集數據為整棟樓宇（包括業務單位辦公室及租戶）的一年用水量，報告分別按辦公室及租戶的佔地面積及使用時間比例，計算出辦公室及租戶用水量的佔比為67%及33%，而估算用水量分別為2,399公噸和1,199公噸，共3,598公噸。
2. 由於泰州業務單位於二零二一年才首次被納入本集團的環境、社會及管治報告的範圍內，因此二零二零年的報告沒有匯報相關數據。

本集團於二零二二年的整體用水量較二零二一年減少81.7%，主要由於新冠肺炎疫情影響，本集團員工被鼓勵在家辦公，導致本集團辦公室用水量下降。本集團將繼續完善其數據收集系統，並審閱其用水量，以提高其用水效率。

就本集團的用水效率目標而言，本集團的目標為二零二二年用水量與二零二一年持平。本集團為減少用水量而採取的措施包括(i)如發現水龍頭漏水，即時向本集團相關業務單位的行政部門匯報；(ii)提醒員工關緊水龍頭，提高員工節約用水的意識；及(iii)定期檢查及保養本集團的用水設施。本集團總裁辦每周監察上述措施之執行情況，以達致預設目標。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

• *Use of Other Resources*

The businesses of the Group have no procurement and use of raw materials and packaging materials, thus no disclosure has been made on relevant information.

Environment and Natural Resources

Due to the nature of its business activities, the Group has no material impact on the environment and natural resources apart from its consumption of electricity and water resources. As a responsible enterprise, besides implementing resource-saving measures in the offices and the East Gate Plaza, the Group has further encouraged employees to participate in environmental protection projects, such as tree planting activities organized by the Federation of Trade Unions of Foreign-invested Enterprises, which practice environmental protection through actions.

Climate Change

The Group's business is not materially impacted by climate change because of its business nature. The Group understands that extreme weather can affect the major business operations in the Group's offices and the East Gate Plaza, as well as impose risks on the safety of tenants, employees and visitors. The Group has conducted internal discussions on issues relating to climate change and it is proposed that relevant policies will be formulated.

The Group has launched a series of measures for the work arrangements under adverse weather, including: (i) equipping with backup power supply to maintain the operation of servers when it encounters a disruption; (ii) monitoring window safety; and (iii) closely following the code of practice in times of typhoons and rainstorms to ensure safety, so as to safeguard the safety of all individuals in the offices and the East Gate Plaza.

• 其他資源的使用

本集團的業務並沒有採購和使用原材料和包裝材料，故沒有披露相關資料。

環境及天然資源

基於本集團的業務性質，其業務活動主要涉及電力和水資源消耗，此外對環境及天然資源並沒有重大影響。作為負責任企業，本集團除了於辦公室及東環廣場內推行資源節約措施以外，更進一步鼓勵僱員親身參與環境保護項目，如由外商投資企業工會聯合會組織的植樹活動，透過行動實踐環保。

氣候變化

本集團的業務性質不易受到不斷變化的氣候的重大影響，本集團明白極端天氣事件會影響本集團辦公室和東環廣場內的主要業務運作，及為租戶、僱員和訪客的安全帶來風險。本集團已就氣候變化相關議題展開內部討論並提議將制定相關政策。

就惡劣天氣工作安排，本集團推行一系列措施包括：(i)設置備用電源，以便在干擾時維持伺服器的運行；(ii)定期監測窗戶安全；及(iii)密切跟隨颱風及暴雨警告下工作守則以確保員工安全，以保障辦公室和東環廣場內所有人士的安全。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

Before the occurrence of any extreme weather events such as storms, floods, fires or heatwaves, the Group will assign staff to conduct site inspections to ensure that all doors and windows are properly closed, and to apply shatterproof tapes on large-sized glass doors and window before typhoons as well as fasten or remove outdoor hanging items to reduce the risk of falling from heights. During the extreme weather events, the Group will require employees to stay at safe places or work from home according to guidelines and provide technical support as required. After the extreme weather events, the assigned staff will inspect the offices and the East Gate Plaza and may arrange for blockades and repair work if necessary, as well as post warning signs to alert site users. The Group strives for achieving sustainable development by constantly monitoring the environmental impact of its operations and implementing appropriate measures to minimize harm to the environment, while at the same time integrating the concepts of conserving natural resources and reducing waste in the corporate culture.

Community Investment

As a corporate citizen, the Group is committed to promoting the sustainability of its business and the development of the community in which it operates. The Group offers human and financial support based on the needs of the community. The Group advocates a management philosophy of “people-first”, actively supports the community by fostering volunteerism and encouraging its employees to participate in community services. Apart from physical support, the Group contributes economic resources to the development of the communities in which it operates by increasing local employment opportunities to create jobs and improve living conditions.

Due to the COVID-19 pandemic, the Group was unable to organize volunteering activities to provide frontline services for the community during the Reporting Period. With the easing of the COVID-19 pandemic and that life is going back to normal, the Group is actively exploring volunteering activities in the form of donations for 2023 in response to the educational, environmental and economic needs in various communities.

於風暴、洪水、火災或熱浪等極端天氣事件發生前，本集團指派職員進行場所檢查，確保所有窗門安全關上，並在颱風前為大型玻璃窗門加上防碎膠紙，繫穩或除下戶外懸掛物品，減低高處跌落風險。於極端天氣事件發生期間，本集團按指引要求員工留在安全的地方或在家工作，並提供所需技術支援。極端天氣事件發生後，指定職員會巡查辦公室和東環廣場，必要時安排封鎖及維修，並張貼警告提醒場地使用者。本集團透過持續監察其營運對環境的影響並採取適當措施盡量減少對環境造成的傷害，同時將保護自然資源及減少廢棄物的概念融入企業文化，致力實現可持續發展。

社區投資

作為一個企業公民，本集團致力於促進其業務的可持續性及其營運所在社區的發展。本集團根據社區的需求提供人力及財政支持。本集團倡導「以人為本」的管理理念，通過培養志願者精神，鼓勵其僱員參與社區服務，積極支持社區。除了物質支持外，本集團亦通過增加當地的就業機會，為其營運所在社區的發展貢獻經濟資源，創造就業機會，改善生活條件。

受限於新冠肺炎疫情，本集團於報告期內未能舉辦志願者活動，為社區提供前線服務。隨著新冠肺炎疫情緩解、生活恢復正常，本集團正積極探討於二零二三年以捐獻形式籌劃愛心志願者活動，回應各社區中教育、環境及經濟等的需要。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

Appendix

附錄

The Content Index Table of the “Environmental, Social and Governance Reporting Guide” of The Stock Exchange of Hong Kong Limited

香港聯合交易所有限公司的《環境、社會及管治報告指引》內容索引表

The provision of “Comply or explain”

「不遵守就解釋」條文

Subject Areas, Aspects, General Disclosures and KPIs 主要範疇、層面、一般披露及關鍵績效指標	Description 描述	Section 章節
Environment A.環境		
Aspect A1: Emissions 層面A1：排放物		
General Disclosure 一般披露	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste. 有關廢氣及溫室氣體排放、向水及土地的排污、有害及無害廢棄物的產生等的： (a) 政策；及 (b) 遵守對發行人有重大影響的相關法律及規例的資料。	Care for the Environment and Community 關心環境與社區
KPI A1.1 關鍵績效指標A1.1	The types of emissions and respective emissions data. 排放物種類及相關排放數據。	Care for the Environment and Community 關心環境與社區

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

Subject Areas, Aspects, General Disclosures and KPIs 主要範疇、層面、一般披露及關鍵績效指標	Description 描述	Section 章節
KPI A1.2 關鍵績效指標A1.2	Direct (Scope 1) and energy indirect (Scope 2) greenhouse gas emissions (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility). 直接(範圍1)及能源間接(範圍2)溫室氣體排放量(以噸計算)及(如適用)密度(如以每產量單位、每項設施計算)。	Care for the Environment and Community – Greenhouse Gas (GHG) and Air Emissions 關心環境與社區 - 溫室氣體及廢氣排放
KPI A1.3 關鍵績效指標A1.3	Total hazardous waste produced (in tonnes)	

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

Subject Areas, Aspects, General Disclosures and KPIs		
主要範疇、層面、一般披露及關鍵績效指標	Description 描述	Section 章節
Aspect A2: Use of Resources 層面A2：資源運用		
General Disclosure 一般披露	Policies on efficient use of resources, including energy, water and other raw materials. Note: Resources may be used in production, in storage, transportation, in buildings, electronic equipment, etc. 有效使用資源(包括能源、水及其他原材料)的政策。 註：資源可用於生產、儲存、運輸、樓宇、電子設備等。	Care for the Environment and Community – Use of Resources 關心環境與社區 - 資源使用
KPI A2.1 關鍵績效指標A2.1	Direct and/or indirect energy consumption by type (e.g. electricity, gas or oil) in total (kWh in '000s) and intensity (e.g. per unit of production volume, per facility). 按類型劃分的直接及或間接能源(如電、氣或油)總耗量(以千個千瓦時計算)及密度(如以每產量單位、每項設施計算)。	Care for the Environment and Community – Use of Resources 關心環境與社區 - 資源使用
KPI A2.2 關鍵績效指標A2.2	Water consumption in total and intensity (e.g. per unit of production volume, per facility). 總耗水量及密度(如以每產量單位、每項設施計算)。	Care for the Environment and Community – Use of Resources 關心環境與社區 - 資源使用
KPI A2.3 關鍵績效指標A2.3	Description of energy use efficiency target(s) set and steps taken to achieve them. 描述所訂立的能源使用效益目標及為達到這些目標所採取的步驟。	Care for the Environment and Community – Use of Resources 關心環境與社區 - 資源使用
KPI A2.4 關鍵績效指標A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency target(s) set and steps taken to achieve them. 描述求取適用水源上可有任何問題，以及所訂立的用水效益目標及為達到這些目標所採取的步驟。	Care for the Environment and Community – Use of Resources 關心環境與社區 - 資源使用

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

Subject Areas, Aspects, General Disclosures and KPIs		
主要範疇、層面、一般披露及關鍵績效指標	Description 描述	Section 章節
KPI A2.5 關鍵績效指標A2.5	Total packaging material used for finished products (in tonnes) and, if applicable, with reference to per unit produced. 製成品所用包裝材料的總量(以噸計算)及(如適用)每生產單位佔量。	Care for the Environment and Community – Use of Resources 關心環境與社區 - 資源使用
Aspect A3: The Environment and Natural Resources 層面A3：環境及天然資源		
General Disclosure 一般披露	Policies on minimising the issuer's significant impact on the environment and natural resources. 減低發行人對環境及天然資源造成重大影響的政策。	Care for the Environment and Community – The Environment and Natural Resources 關心環境與社區 - 環境及天然資源
KPI A3.1 關鍵績效指標A3.1	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them. 描述業務活動對環境及天然資源的重大影響及已採取管理有關影響的行動。	Care for the Environment and Community – The Environment and Natural Resources 關心環境與社區 - 環境及天然資源
Aspect A4: Climate Change 層面A4：氣候變化		
General Disclosure 一般披露	Policies on identification and mitigation of significant climate-related issues which have impacted, and those which may impact, the issuer. 識別及應對已經及可能會對發行人產生影響的重大氣候相關事宜的政策。	Care for the Environment and Community – Climate Change 關心環境與社區 - 氣候變化
KPI A4.1 關鍵績效指標A4.1	Description of the significant climate-related issues which have impacted, and those which may impact, the issuer, and the actions taken to manage them. 描述已經及可能會對發行人產生影響的重大氣候相關事宜，及應對行動。	Care for the Environment and Community – Climate Change 關心環境與社區 - 氣候變化

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

Subject Areas, Aspects, General Disclosures and KPIs		
主要範疇、層面、一般披露及關鍵績效指標	Description 描述	Section 章節
Aspect B1: Employment 層面B1：僱傭		
General Disclosure 一般披露	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, antidiscrimination, and other benefits and welfare. 有關薪酬及解僱、招聘及晉升、工作時數、假期、平等機會、多元化、反歧視以及其他待遇及福利的： (a) 政策；及 (b) 遵守對發行人有重大影響的相關法律及規例的資料。	Valuing Talents 珍視人才
KPI B1.1 關鍵績效指標B1.1	Total workforce by gender, employment type (for example, full- or part-time), age group and geographical region. 按性別、僱傭類型(如全職或兼職)、年齡組別及地區劃分的僱員總數	Valuing Talents 珍視人才
KPI B1.2 關鍵績效指標B1.2	Employee turnover rate by gender, age group and geographical region. 按性別、年齡組別及地區劃分的僱員流失比率。	Valuing Talents 珍視人才

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

Subject Areas, Aspects, General Disclosures and KPIs		
主要範疇、層面、一般披露及關鍵績效指標	Description 描述	Section 章節
Aspect B2: Health and Safety 層面B2：健康與安全		
General Disclosure 一般披露	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to providing a safe working environment and protecting employees from occupational hazards. 有關提供安全工作環境及保障僱員避免職業性危害的： (a) 政策；及 (b) 遵守對發行人有重大影響的相關法律及規例的資料。	Valuing Talents – Health and Safety 珍視人才 - 健康與安全
KPI B2.1 關鍵績效指標B2.1	Number and rate of work-related fatalities occurred in each of the past three years (including the reporting year). 過去三年(包括匯報年度)每年因工亡故的人數及比率。	Valuing Talents – Health and Safety 珍視人才 - 健康與安全
KPI B2.2 關鍵績效指標B2.2	Lost days due to work injury. 因工傷損失工作日數。	Valuing Talents – Health and Safety 珍視人才 - 健康與安全
KPI B2.3 關鍵績效指標B2.3	Description of occupational health and safety measures adopted, how they are implemented and monitored. 描述所採納的職業健康與安全措施，以及相關執行及監察方法。	Valuing Talents – Health and Safety 珍視人才 - 健康與安全

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

Subject Areas, Aspects, General Disclosures and KPIs		
主要範疇、層面、一般披露及關鍵績效指標	Description 描述	Section 章節
Aspect B3: Development and Training 層面B3：發展及培訓		
General Disclosure 一般披露	Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities. 有關提升僱員履行工作職責的知識及技能的政策。描述培訓活動。	Valuing Talents – Development and Training 珍視人才 - 發展及培訓
KPI B3.1 關鍵績效指標B3.1	The percentage of employees trained by gender and employee category (for example, senior management, middle management). 按性別及僱員類別(如高級管理層、中級管理層)劃分的受訓僱員百分比。	Valuing Talents – Development and Training 珍視人才 - 發展及培訓
KPI B3.2 關鍵績效指標B3.2	The average training hours completed per employee by gender and employee category. 按性別及僱員類別劃分，每名僱員完成受訓的平均時數。	Valuing Talents – Development and Training 珍視人才 - 發展及培訓
Aspect B4: Labour Standards 層面B4：勞工準則		
General Disclosure 一般披露	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to preventing child or forced labour. 有關防止童工或強制勞工的： (a) 政策；及 (b) 遵守對發行人有重大影響的相關法律及規例的資料。	Valuing Talents – Labour Standards 珍視人才 - 勞工準則

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

Subject Areas, Aspects, General Disclosures and KPIs		
主要範疇、層面、一般披露及關鍵績效指標	Description 描述	Section 章節
KPI B4.1 關鍵績效指標B4.1	Description of measures to review employment practices to avoid child and forced labour. 描述檢討招聘慣例的措施以避免童工及強制勞工。	Valuing Talents – Labour Standards 珍視人才 - 勞工準則
KPI B4.2 關鍵績效指標B4.2	Description of steps taken to eliminate such practices when discovered. 描述在發現違規情況時消除有關情況所採取的步驟。	Valuing Talents – Labour Standards 珍視人才 - 勞工準則
Aspect B5: Supply Chain Management 層面B5：供應鏈管理		
General Disclosure 一般披露	Policies on managing environmental and social risks of supply chain. 管理供應鏈的環境及社會風險政策。	Responsible Operations – Supply Chain Management 負責任營運 - 供應鏈管理
KPI B5.1 關鍵績效指標B5.1	Number of suppliers by geographical region. 按地區劃分的供應商數目。	Responsible Operations – Supply Chain Management 負責任營運 - 供應鏈管理
KPI B5.2 關鍵績效指標B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, how they are implemented and monitored. 描述有關聘用供應商的慣例，向其執行有關慣例的供應商數目，以及相關執行及監察方法。	Responsible Operations – Supply Chain Management 負責任營運 - 供應鏈管理
KPI B5.3 關鍵績效指標B5.3	Description of practices used to identify environmental and social risks along the supply chain, and how they are implemented and monitored. 描述有關識別供應鏈每個環節的環境及社會風險的慣例，以及相關執行及監察方法。	Responsible Operations – Supply Chain Management 負責任營運 - 供應鏈管理
KPI B5.4 關鍵績效指標B5.4	Description of practices used to promote environmentally preferable products and services when selecting suppliers, and how they are implemented and monitored. 描述在揀選供應商時促使多用環保產品及服務的慣例，以及相關執行及監察方法。	Responsible Operations – Supply Chain Management 負責任營運 - 供應鏈管理

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

Subject Areas, Aspects, General Disclosures and KPIs		
主要範疇、層面、一般披露及關鍵績效指標	Description 描述	Section 章節
Aspect B6: Product Responsibility 層面B6：產品責任		
General Disclosure 一般披露	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress. 有關所提供產品和服務的健康與安全、廣告、標籤及私隱事宜以及補救方法的： (a) 政策；及 (b) 遵守對發行人有重大影響的相關法律及規例的資料。	Responsible Operations – Product Responsibility 負責任營運 - 產品責任
KPI B6.1 關鍵績效指標B6.1	Percentage of total products sold or shipped subject to recalls for safety and health reasons. 已售或已運送產品總數中因安全與健康理由而須回收的百分比。	Responsible Operations – Product Responsibility 負責任營運 - 產品責任
KPI B6.2 關鍵績效指標B6.2	Number of products and service related complaints received and how they are dealt with. 接獲關於產品及服務的投訴數目以及應對方法。	Responsible Operations – Customer Service 負責任營運 - 客戶服務
KPI B6.3 關鍵績效指標B6.3	Description of practices relating to observing and protecting intellectual property rights. 描述與維護及保障知識產權有關的慣例。	Responsible Operations – Product Responsibility 負責任營運 - 產品責任
KPI B6.4 關鍵績效指標B6.4	Description of quality assurance process and recall procedures. 描述質量檢定過程及產品回收程序。	Responsible Operations – Product Responsibility 負責任營運 - 產品責任

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

Subject Areas, Aspects, General Disclosures and KPIs		
主要範疇、層面、一般披露及關鍵績效指標	Description 描述	Section 章節
KPI B6.5 關鍵績效指標B6.5	Description of consumer data protection and privacy policies, how they are implemented and monitored. 描述消費者資料保障及私隱政策，以及相關執行及監察方法。	Responsible Operations – Network Security and Privacy 負責任營運 - 網絡安全及私隱事宜
Aspect B7: Anti-corruption 層面B7：反貪污		
General Disclosure 一般披露	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to bribery, extortion, fraud and money laundering. 有關防止賄賂、勒索、欺詐及洗黑錢的： (a) 政策；及 (b) 遵守對發行人有重大影響的相關法律及規例的資料。	Responsible Operations – Anti-corruption 負責任營運 - 反貪污
KPI B7.1 關鍵績效指標B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the Reporting Period and the outcomes of the cases. 於匯報期內對發行人或其僱員提出並已審結的貪污訴訟案件的數目及訴訟結果。	Responsible Operations – Anti-corruption 負責任營運 - 反貪污
KPI B7.2 關鍵績效指標B7.2	Description of preventive measures and whistle-blowing procedures, how they are implemented and monitored. 描述防範措施及舉報程序，以及相關執行及監察方法。	Responsible Operations – Anti-corruption 負責任營運 - 反貪污
KPI B7.3 關鍵績效指標B7.3	Description of anti-corruption training provided to directors and staff. 描述向董事及員工提供的反貪污培訓。	Responsible Operations – Anti-corruption 負責任營運 - 反貪污

ENVIRONMENTAL, SOCIAL AND GOVERNANCE 環境、社會及管治

Subject Areas, Aspects, General Disclosures and KPIs 主要範疇、層面、一般披露及關鍵績效指標	Description 描述	Section 章節
Aspect B8: Community Investment 層面B8：社區投資		
General Disclosure 一般披露	Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests. 有關以社區參與來了解營運所在社區需要和確保其業務活動會考慮社區利益的政策。	Care for the Environment and Community – Community Investment 關心環境與社區 - 社區投資
KPI B8.1 關鍵績效指標B8.1	Focus areas of contribution (e.g. education, environmental concerns, labour needs, health, culture, sport). 專注貢獻範疇(如教育、環境事宜、勞工需求、健康、文化、體育)。	Care for the Environment and Community – Community Investment 關心環境與社區 - 社區投資
KPI B8.2 關鍵績效指標B8.2	Resources contributed (e.g. money or time) to the focus area. 在專注範疇所動用資源(如金錢或時間)。	Care for the Environment and Community - Community Investment 關心環境與社區 - 社區投資



SILVER GRANT INTERNATIONAL HOLDINGS
GROUP LIMITED

銀建國際控股集團有限公司
(Incorporated in Hong Kong with limited liability)
(於香港註冊成立之有限公司)
股份代號 Stock code: 8151

Suite 4901, 49th Floor
Office Tower, Convention Plaza
1 Harbour Road, Wanchai
Hong Kong

香港灣仔港灣道1號
會展廣場辦公大樓
49樓4901室